



ITEM 12

FIXED ROUTE AND ACCESS FLEXIBLE SERVICES

3rd QUARTER UPDATE

Presenters:

Austin Novstrup
Planning Manager

Robert Lucio
Mobility Coordinator

May 1, 2024





3rd Quarter

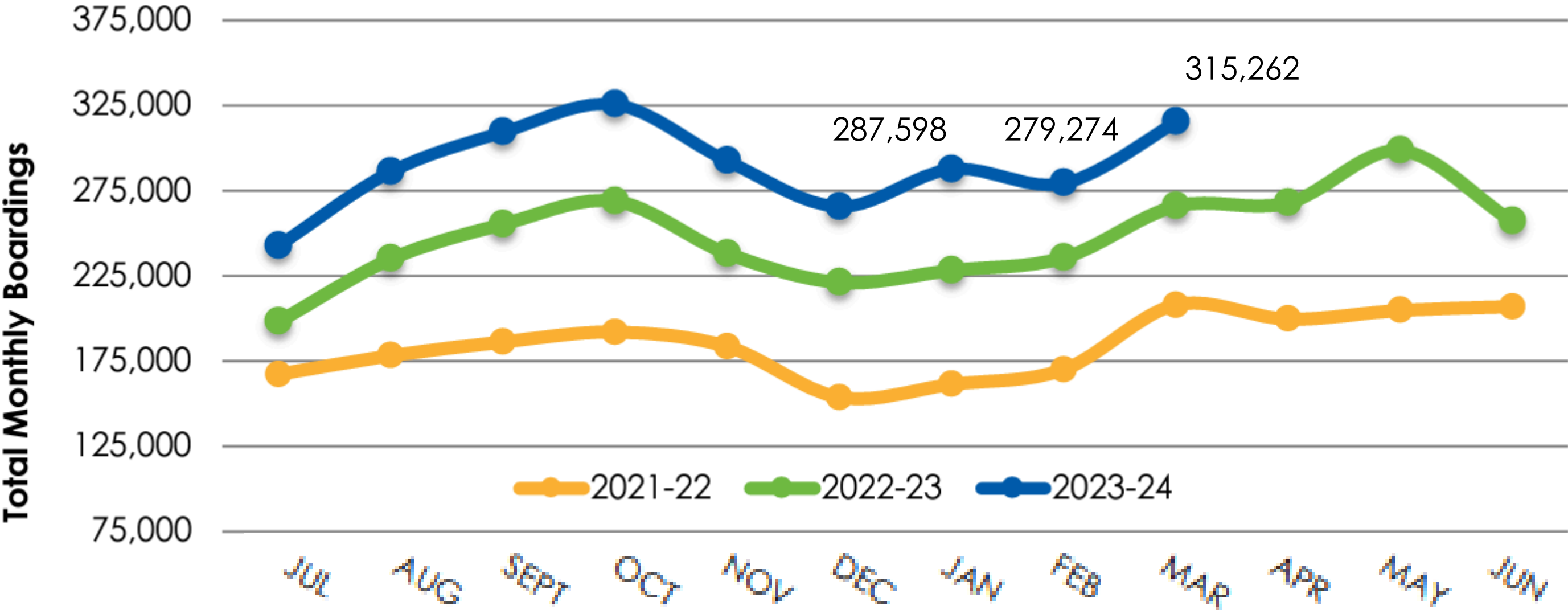
Fixed Route Trends

- Overall Ridership increased by 21% year over year.
- Ontime Performance dropped to 83.5% from 87% during the same period last year.
- Routes with the highest ridership growth include routes 1, 4, 6, 11, 17, 21 & 23.
- Youth Ride Free continues to drive ridership accounting for one-third of all rides taken in the 2nd quarter.

Monthly Ridership

3rd Quarter

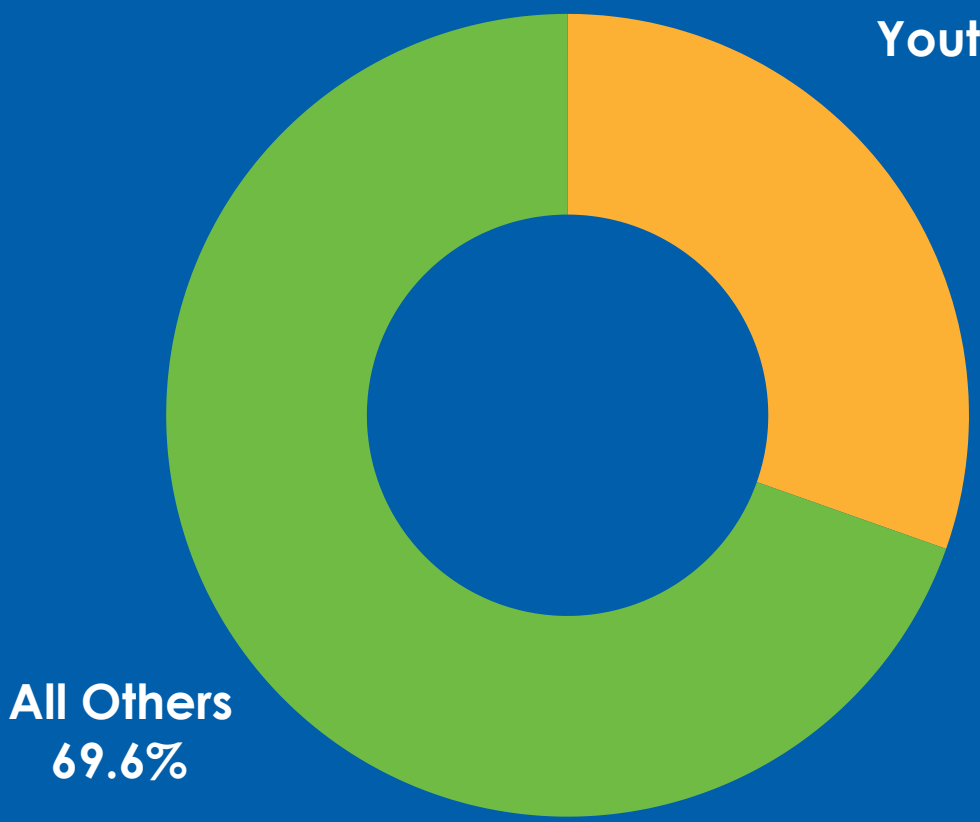
Monthly Fixed Route Ridership



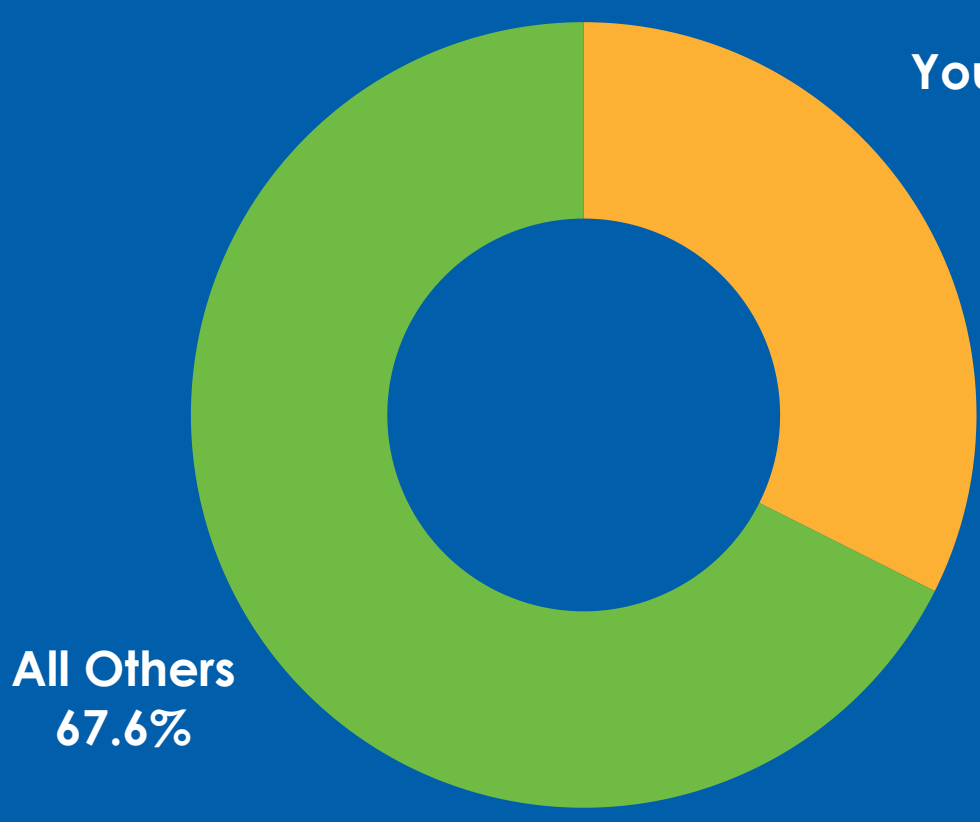
Historical Ridership Trend

| Total Monthly Boardings | JUL | AUG | SEPT | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN |
|-------------------------------|----------------|----------------|----------------|----------------|----------------|--------------|--------------|--------------|--------------|---------|---------|---------|
| 1999-00 | 272,821 | 269,904 | 293,558 | 305,025 | 286,685 | 270,469 | 304,934 | 247,924 | 307,353 | 285,744 | 306,692 | 298,919 |
| 2000-01 | 280,364 | 299,953 | 295,878 | 303,335 | 278,013 | 292,799 | 287,040 | 235,572 | 287,631 | 275,931 | 290,248 | 288,087 |
| 2001-02 | 280,027 | 294,783 | 277,526 | 311,089 | 272,290 | 261,075 | 264,038 | 260,962 | 277,924 | 278,891 | 275,901 | 259,698 |
| 2002-03 | 268,567 | 270,365 | 270,806 | 290,169 | 255,921 | 269,643 | 272,851 | 245,162 | 291,700 | 290,109 | 285,259 | 275,935 |
| 2003-04 | 275,627 | 266,275 | 280,059 | 293,671 | 251,269 | 257,757 | 255,672 | 239,869 | 291,384 | 271,566 | 271,876 | 258,820 |
| 2004-05 | 258,013 | 255,521 | 271,257 | 261,730 | 253,853 | 234,182 | 224,778 | 226,957 | 227,166 | 253,243 | 254,935 | 264,278 |
| 2005-06 | 254,570 | 270,466 | 255,975 | 268,435 | 271,235 | 261,733 | 267,974 | 248,485 | 272,221 | 241,041 | 285,738 | 287,455 |
| 2006-07 | 276,555 | 307,267 | 287,709 | 312,668 | 281,042 | 264,451 | 277,903 | 270,197 | 299,303 | 289,150 | 285,305 | 287,439 |
| 2007-08 | 272,298 | 297,284 | 294,639 | 304,847 | 271,567 | 260,540 | 255,325 | 287,359 | 305,024 | 313,578 | 303,271 | 330,143 |
| 2008-09 | 304,175 | 311,490 | 313,626 | 330,561 | 258,645 | 284,866 | 261,509 | 255,598 | 303,451 | 292,619 | 285,438 | 300,001 |
| 2009-10 | 277,602 | 294,574 | 301,285 | 299,489 | 283,392 | 271,907 | 264,394 | 272,669 | 324,827 | 293,251 | 276,875 | 281,687 |
| 2010-11 | 276,140 | 294,691 | 299,905 | 287,719 | 272,891 | 245,767 | 272,196 | 250,596 | 290,146 | 290,192 | 295,060 | 278,236 |
| 2011-12 | 274,675 | 284,028 | 294,928 | 309,111 | 280,938 | 275,764 | 279,939 | 293,436 | 295,445 | 290,658 | 299,255 | 298,231 |
| 2012-13 | 287,809 | 322,932 | 284,096 | 330,836 | 282,224 | 267,106 | 273,421 | 279,289 | 310,808 | 307,638 | 318,661 | 301,650 |
| 2013-14 | 300,385 | 326,031 | 326,564 | 350,559 | 304,083 | 307,308 | 321,104 | 295,688 | 334,382 | 320,991 | 314,103 | 316,560 |
| 2014-15 | 312,696 | 336,139 | 339,061 | 359,135 | 308,122 | 304,436 | 316,545 | 314,598 | 349,167 | 329,824 | 319,510 | 319,615 |
| 2015-16 | 317,565 | 333,893 | 334,288 | 353,240 | 302,650 | 298,397 | 280,672 | 313,918 | 328,180 | 318,522 | 312,400 | 306,948 |
| 2016-17 | 298,884 | 328,001 | 317,092 | 319,189 | 299,148 | 278,495 | 277,429 | 262,699 | 327,008 | 302,132 | 305,886 | 300,424 |
| 2017-18 | 284,739 | 313,310 | 298,838 | 317,191 | 291,192 | 244,382 | 280,341 | 277,075 | 283,355 | 296,552 | 299,806 | 287,380 |
| 2018-19 | 282,407 | 320,875 | 306,997 | 338,315 | 290,370 | 274,917 | 270,343 | 255,721 | 295,460 | 304,732 | 303,302 | 281,235 |
| 2019-20 | 275,112 | 307,026 | 309,662 | 326,867 | 286,836 | 269,297 | 299,511 | 289,413 | 204,965 | 103,840 | 122,276 | 150,613 |
| 2020-21 | 145,493 | 150,093 | 149,143 | 167,164 | 162,089 | 151,432 | 135,047 | 142,016 | 167,194 | 183,240 | 169,919 | 171,181 |
| 2021-22 | 167,237 | 178,205 | 186,186 | 192,052 | 183,534 | 153,763 | 161,339 | 170,022 | 207,969 | 199,587 | 204,793 | 206,957 |
| 2022-23 | 197,971 | 234,855 | 255,215 | 268,798 | 238,117 | 221,137 | 228,248 | 235,583 | 265,872 | 267,775 | 298,457 | 256,892 |
| 2023-24 | 242,551 | 285,990 | 309,272 | 325,500 | 292,461 | 265,643 | 287,598 | 279,274 | 315,262 | | | |
| Current Year Change | 22.5% | 21.8% | 21.2% | 21.1% | 22.8% | 20.1% | 26.0% | 18.5% | 18.6% | | | |
| Current year vs. Pre-pandemic | -14.1% | -10.9% | 0.7% | -3.8% | 0.7% | -3.4% | 6.4% | 9.2% | 6.7% | | | |

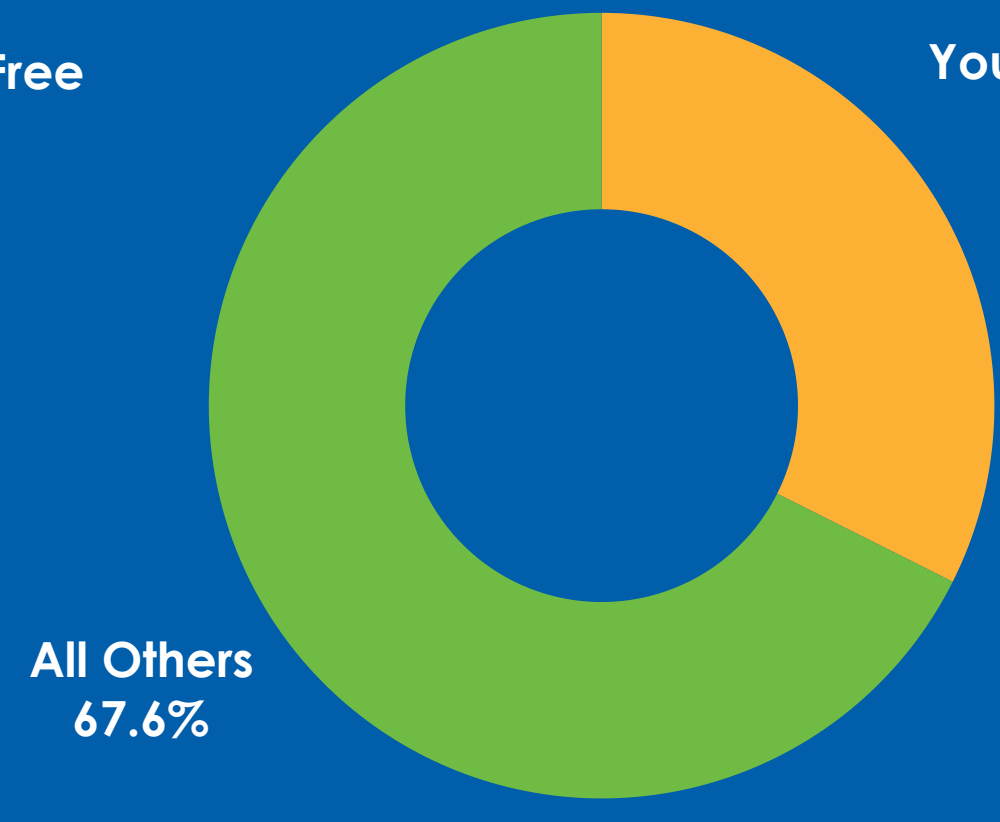
YOUTH RIDE FREE RIDERSHIP



Quarter 3 FY23

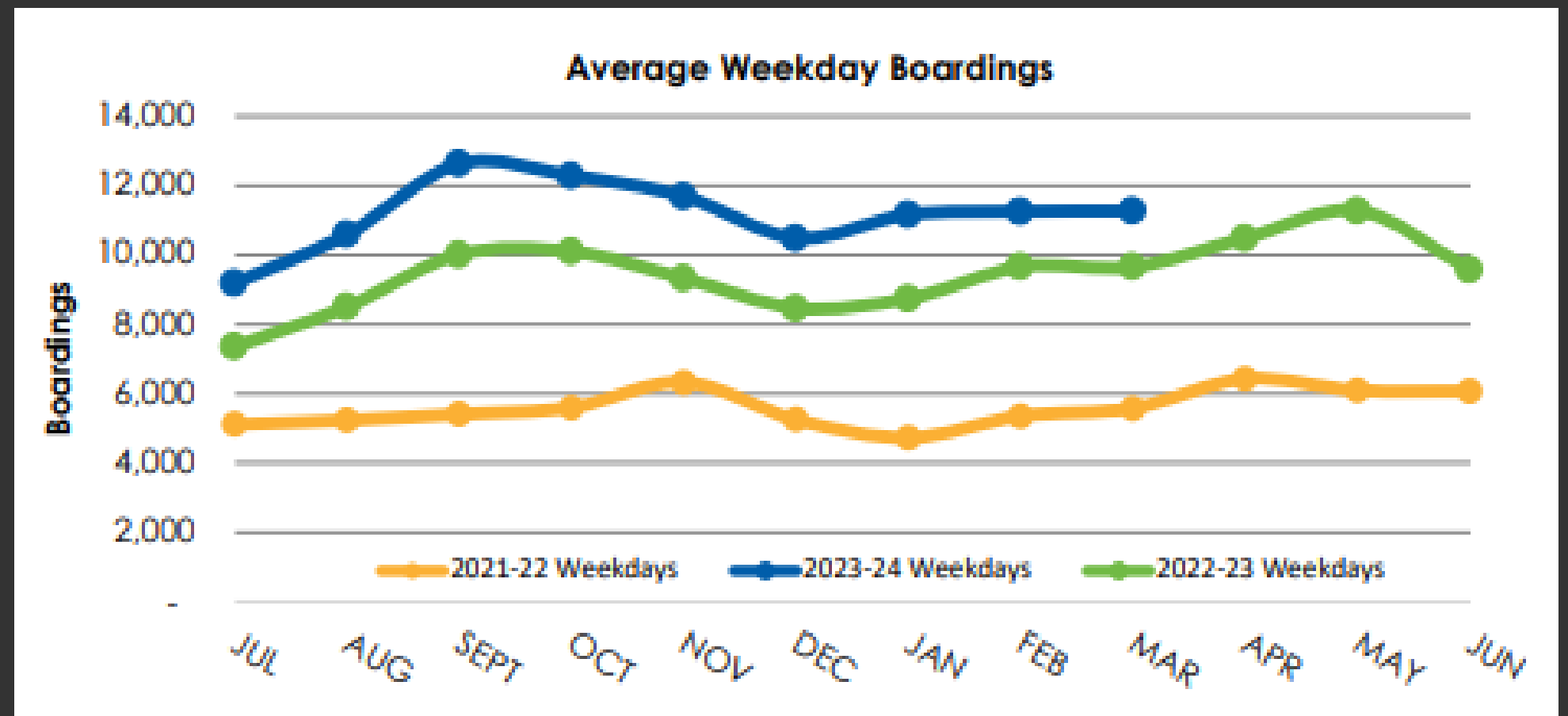
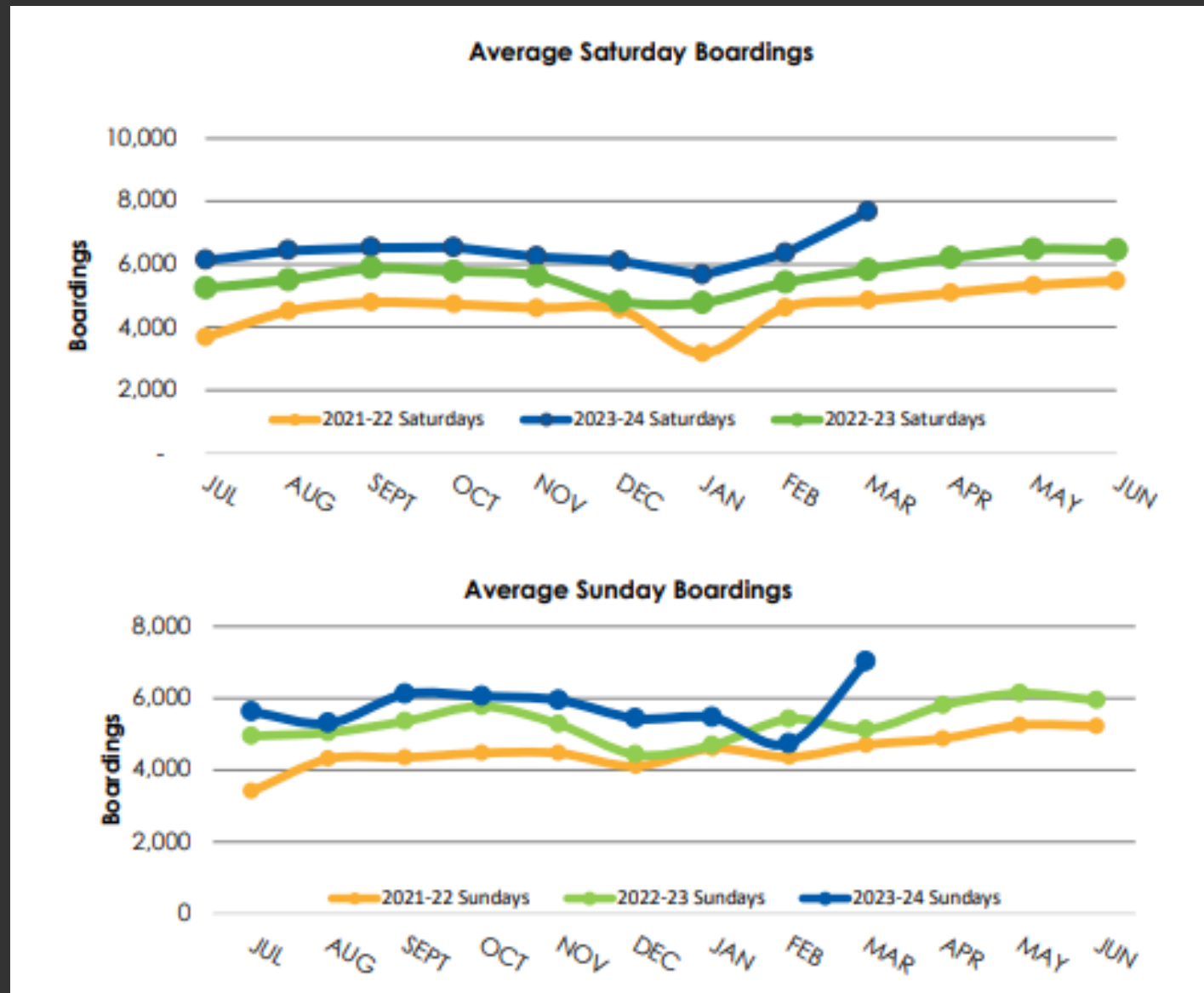


Quarter 2 FY24



Quarter 3 FY24

Weekday vs. Weekend



Flexible Service Quarterly Report



Where was the Growth?

Top 2nd Quarter Increases By Program

ADA - 3,476 (74%)
Senior - 3,973 (52%)
LNSR - 965 (30%)
GO NOW - 587 (100%)

Top Locations

- Dialysis
- Nursing Centers
- Grocery/Pharmacy

Outreach Efforts

- Neighborhood Council - 2
- Swap Meet Justice - monthly
- Park Festival (BRITE) - 3
- School Events - 3



Vehicle Replacement

- Ongoing (2-3 years)
- FTA Useful Life
- High Odometers
- Past Useful Life
- Funding Needs High
- Superb Maintenance



Looking Ahead

- Supportive Housing Transportation Project
- Sunrise Service Pilot
- Passage of AB 2043 Important (NEMT \$\$)





THANK YOU

QUESTIONS or COMMENTS?

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