

ITEM 15

FIXED ROUTE AND ACCESS FLEXIBLE SERVICES

Q4 & FY 24 YEAR END PERFORMANCE UPDATE

Presenters:

Austin Novstrup, Planning Manager

Robert Lucio, Mobility Management Coordinator

September 4, 2024





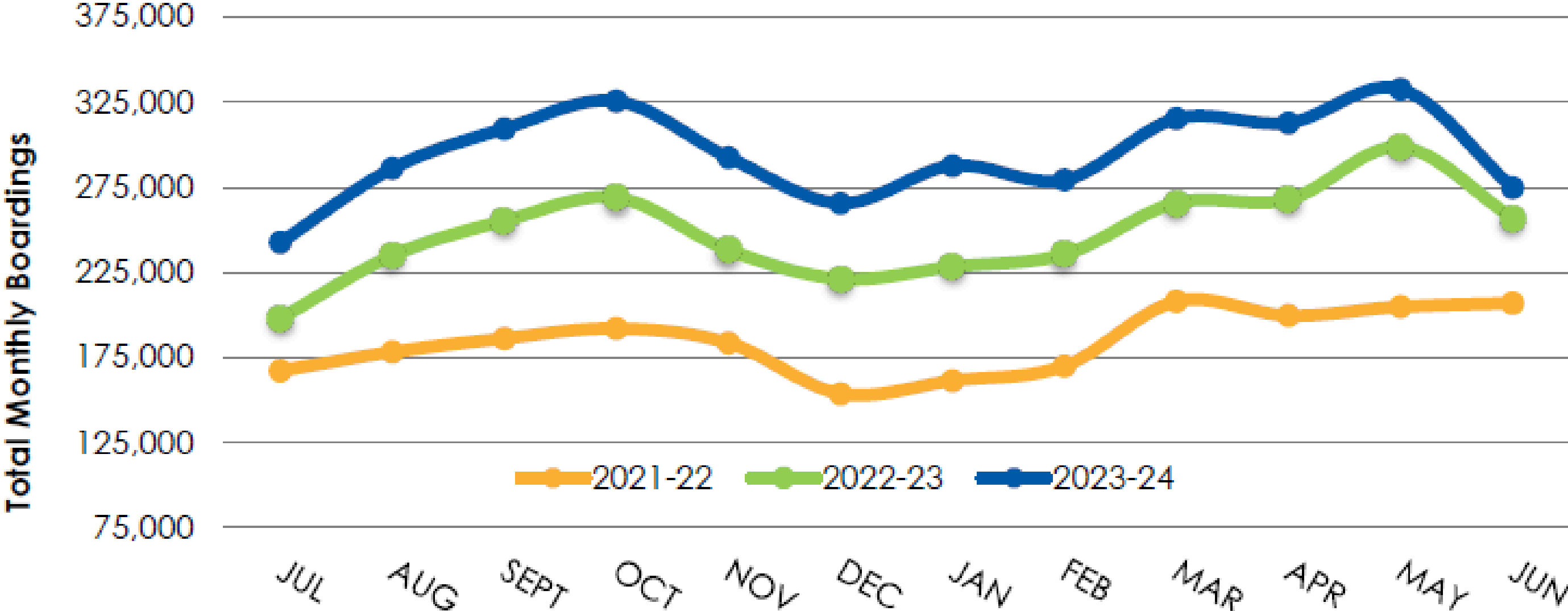
Fixed Route Trends

- Overall Ridership increased by 19% year over year.
- Ontime Performance dropped to 83% this year from 85% last year.
- Routes 1, 6, & 21 largest overall ridership increases.
- Route 17, 19 & 23 largest percentage ridership increases.
- Increases Youth Ride Free and College Ride ridership account for approximately 80% of the overall ridership increase.

Monthly Ridership

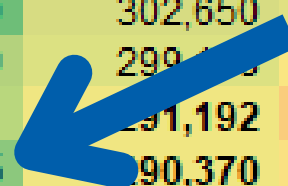
FY 2023-24 Year End Monthly Ridership

Monthly Fixed Route Ridership

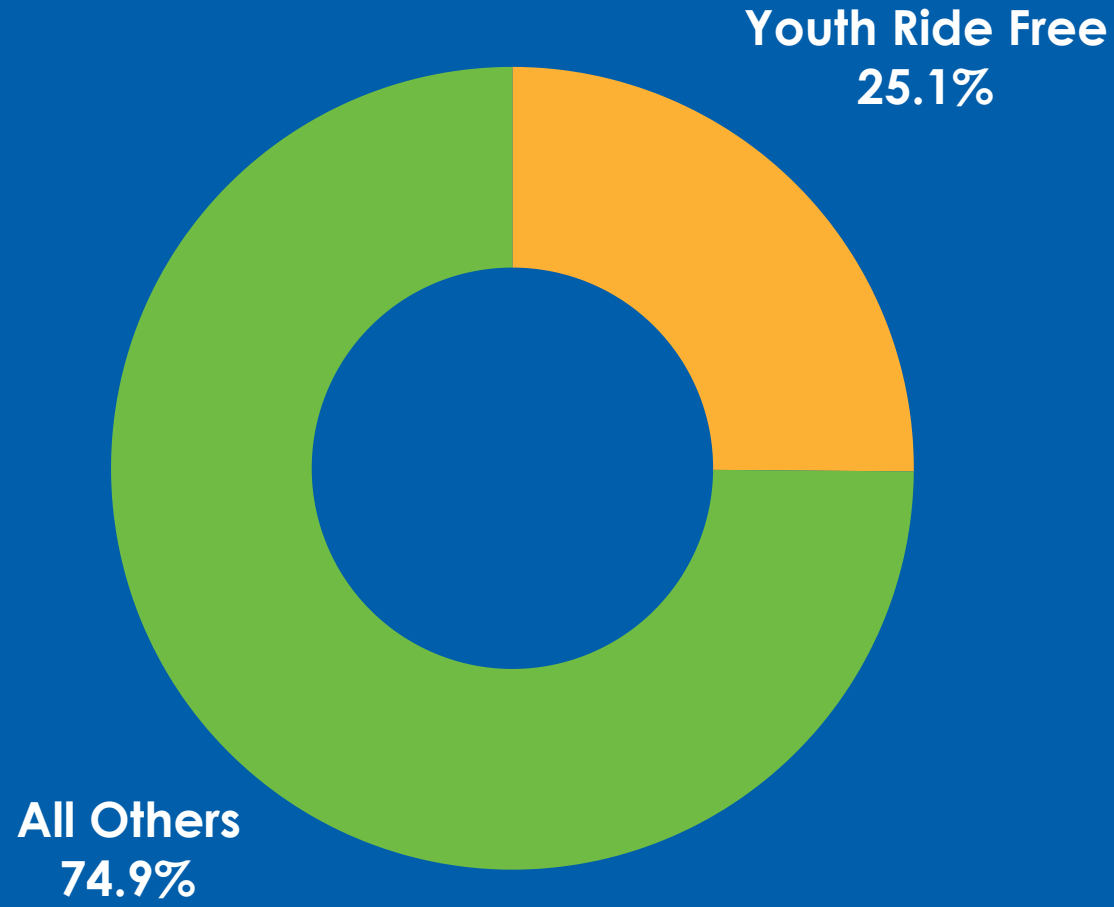


Historical Ridership Trend

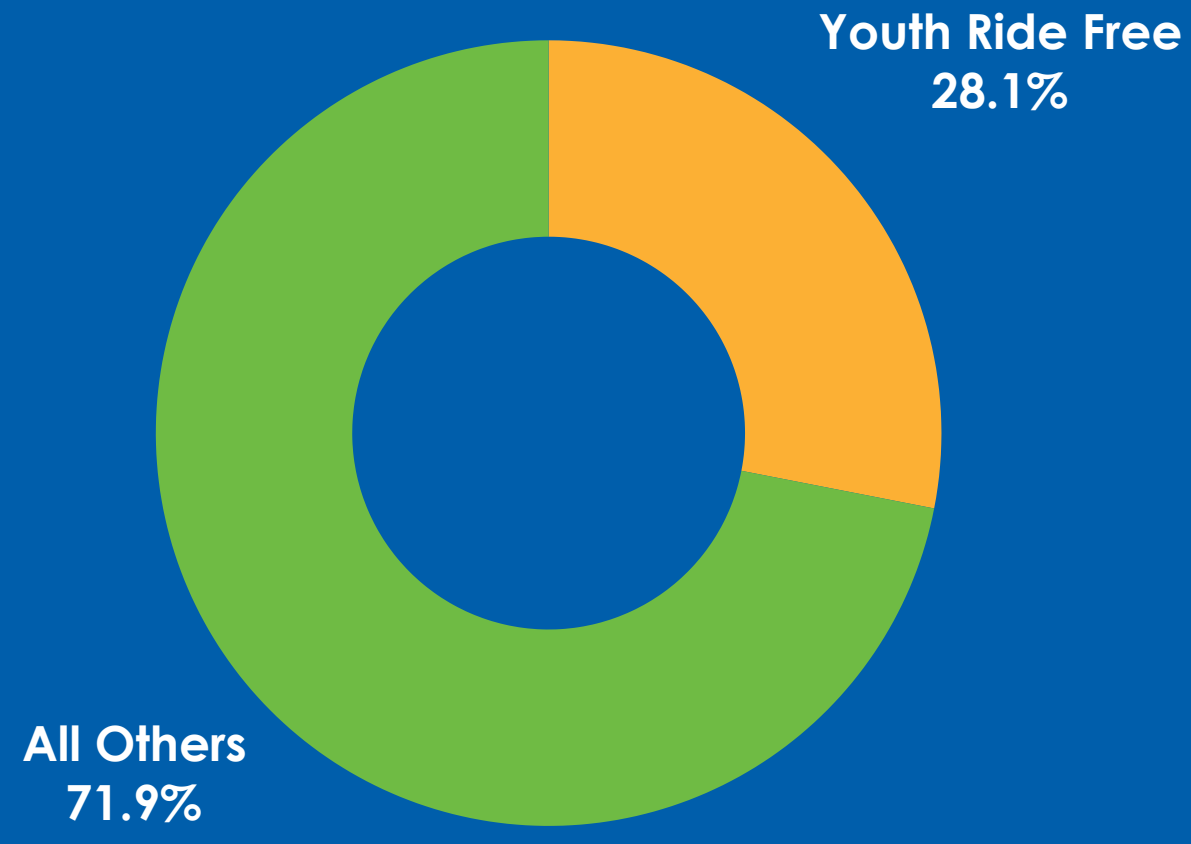
Total Monthly Boardings	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
1999-00	272,821	269,904	293,558	305,025	286,685	270,469	304,934	247,924	307,353	285,744	306,692	298,919
2000-01	280,364	299,953	295,878	303,335	278,013	292,799	287,040	235,572	287,631	275,931	290,248	288,087
2001-02	280,027	294,783	277,526	311,089	272,290	261,075	264,038	260,962	277,924	278,891	275,901	259,698
2002-03	268,567	270,365	270,806	290,169	255,921	269,643	272,851	245,162	291,700	290,109	285,259	275,935
2003-04	275,627	266,275	280,059	293,671	251,269	257,757	255,672	239,869	291,384	271,566	271,876	258,820
2004-05	258,013	255,521	271,257	261,730	253,853	234,182	224,778	226,957	227,166	253,243	254,935	264,278
2005-06	254,570	270,466	255,975	268,435	271,235	261,733	267,974	248,485	272,221	241,041	285,738	287,455
2006-07	276,555	307,267	287,709	312,668	281,042	264,451	277,903	270,197	299,303	289,150	285,305	287,439
2007-08	272,298	297,284	294,639	304,847	271,567	260,540	255,325	287,359	305,024	313,578	303,271	330,143
2008-09	304,175	311,490	313,626	330,561	258,645	284,866	261,509	255,598	303,451	292,619	285,438	300,001
2009-10	277,602	294,574	301,285	299,489	283,392	271,907	264,394	272,669	324,827	293,251	276,875	281,687
2010-11	276,140	294,691	299,905	287,719	272,891	245,767	272,196	250,596	290,146	290,192	295,060	278,236
2011-12	274,675	284,028	294,928	309,111	280,938	275,764	279,939	293,436	295,445	290,658	299,255	298,231
2012-13	287,809	322,932	284,096	330,836	282,224	267,106	273,421	279,289	310,808	307,638	318,661	301,650
2013-14	300,385	326,031	326,564	350,559	304,083	307,308	321,104	295,688	334,382	320,991	314,103	316,560
2014-15	312,696	336,139	339,061	359,135	308,122	304,436	316,545	314,598	349,167	329,824	319,510	319,615
2015-16	317,565	333,893	334,288	353,240	302,650	298,397	280,672	313,918	328,180	318,522	312,400	306,948
2016-17	298,884	328,001	317,092	319,189	299,115	278,495	277,429	262,699	327,008	302,132	305,886	300,424
2017-18	284,739	313,310	298,838	317,191	291,192	244,382	280,341	277,075	283,355	296,552	299,806	287,380
2018-19	282,407	320,875	306,997	338,315	290,370	274,917	270,343	255,721	295,460	304,732	303,302	281,235
2019-20	275,112	307,026	309,662	326,867	286,836	269,297	299,511	289,413	204,965	103,840	122,276	150,513
2020-21	145,493	150,093	149,143	167,164	162,089	151,432	135,047	142,016	167,194	183,240	169,919	170,181
2021-22	167,237	178,205	186,186	192,052	183,534	153,763	161,339	170,022	207,969	199,587	204,793	196,957
2022-23	197,971	234,855	255,215	268,798	238,117	221,137	228,248	235,583	265,872	267,775	298,457	250,892
2023-24	242,551	285,990	309,272	325,500	292,461	265,643	287,598	279,274	315,262	312,783	332,523	274,652
Current Year Change	22.5%	21.8%	21.2%	21.1%	22.8%	20.1%	26.0%	18.5%	18.6%	16.8%	11.4%	6.9%
Current year vs. Pre-pandemic	-14.1%	-10.9%	0.7%	-3.8%	0.7%	-3.4%	6.4%	9.2%	6.7%	2.6%	9.6%	-2.3%



YOUTH RIDE FREE RIDERSHIP



FY23



FY24

GO ACCESS



SAFE RIDES
Morning & Night Transportation

GO NOW
ON DEMAND RIDES
A SERVICE PROVIDED BY GOLD COAST TRANSIT

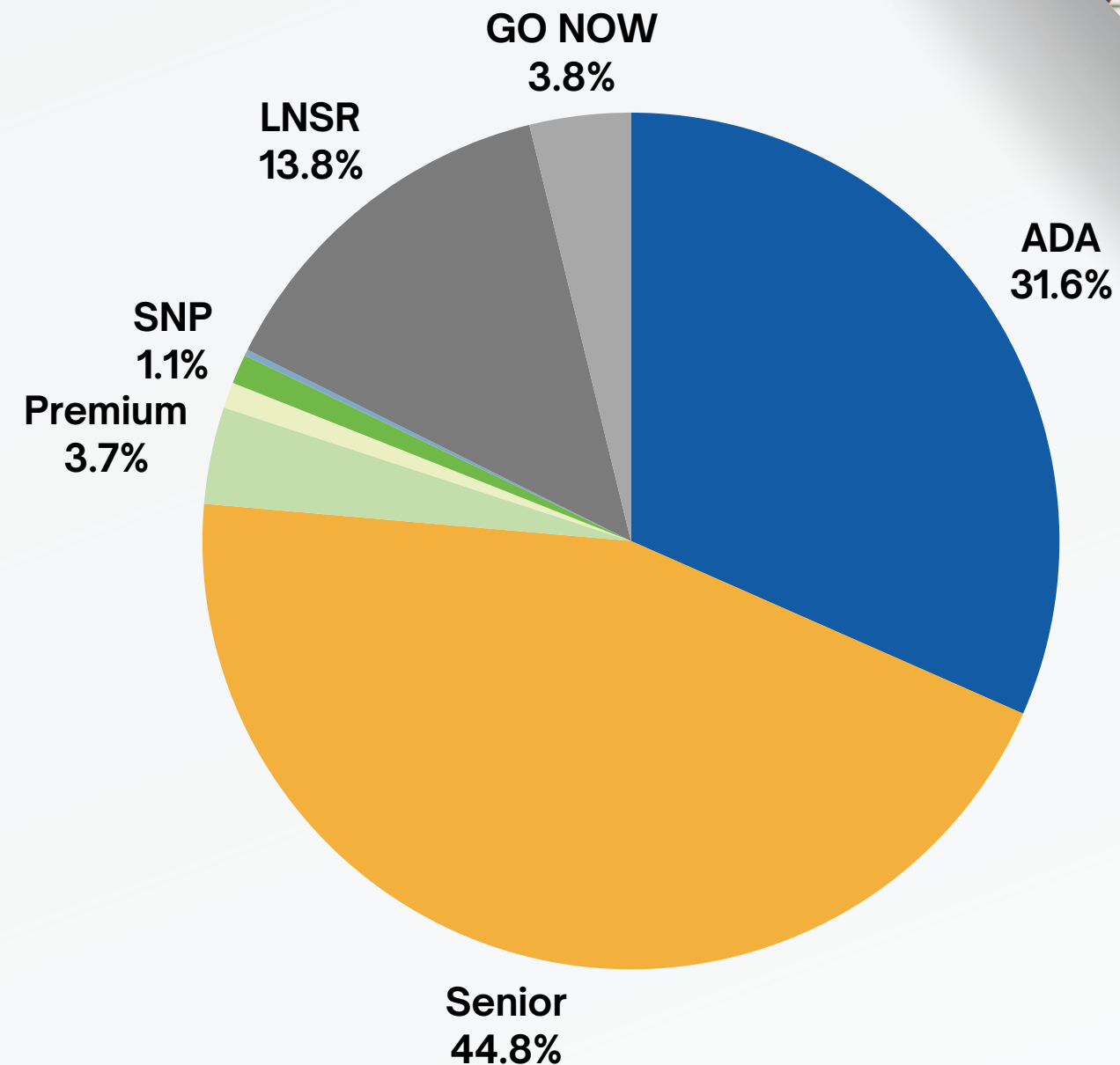


Flexible Services

4th Quarter Ridership

4th Quarter By Program

- ADA - 9,234
- Senior - 13,083
- Premium - 1,069
- Zones - 285
- SNP - 325
- Transfer - 69
- LNSR - 4,038
- GO NOW - 1,114

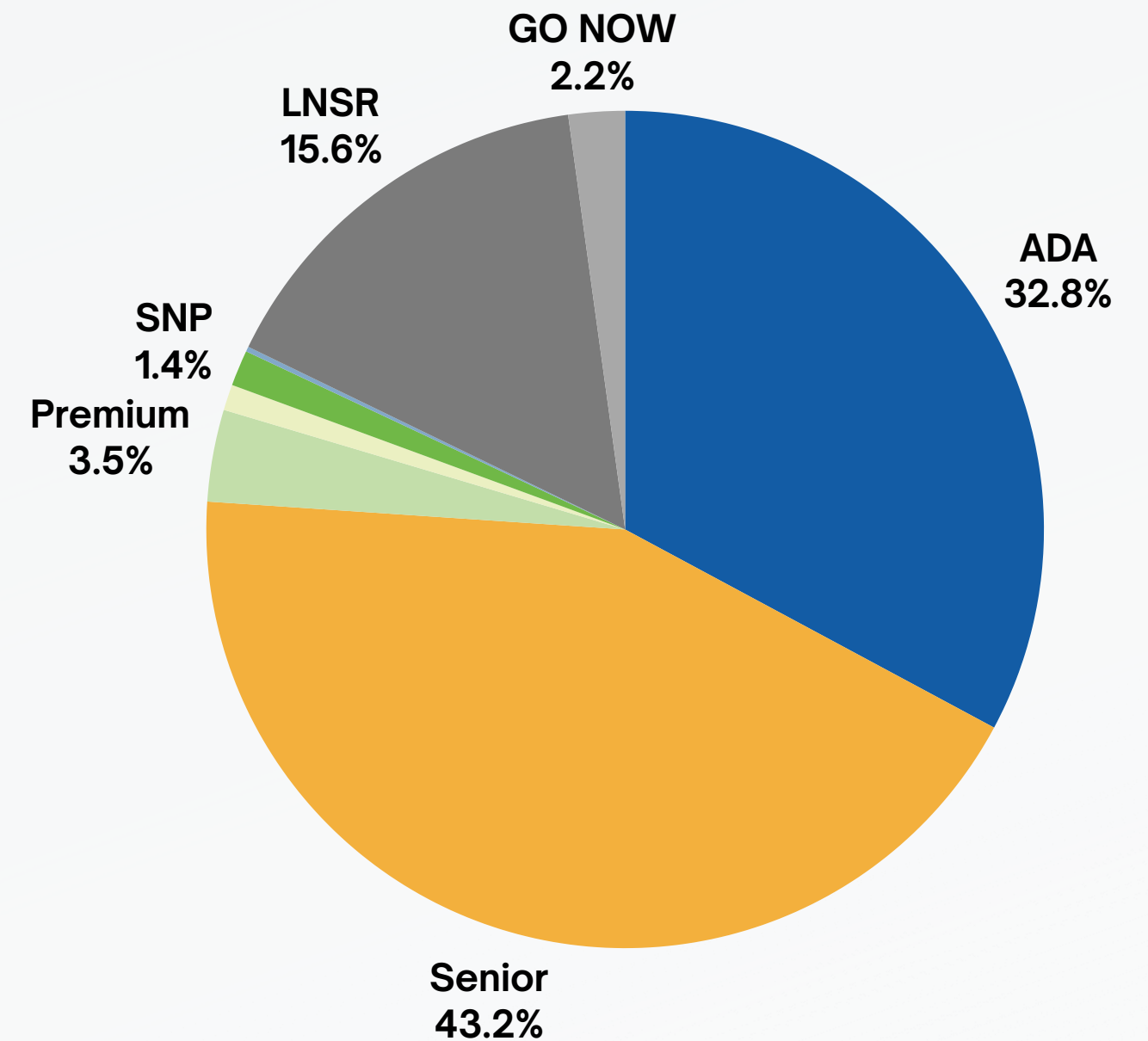




FY23-24 Annual Ridership

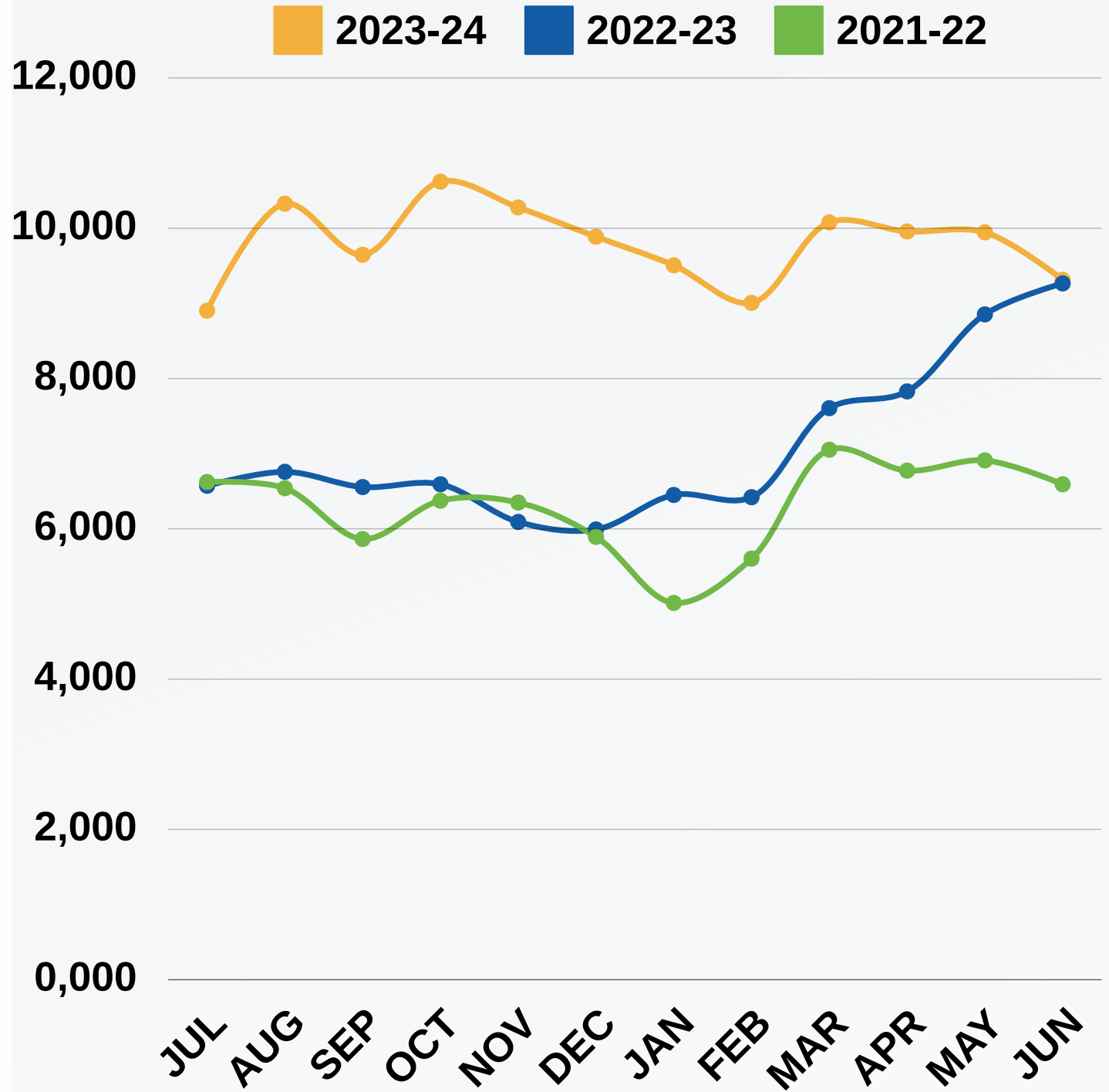
Ridership By Program

- ADA - 38,582
- Senior - 50,765
- Premium - 4,168
- Zones - 1,171
- SNP - 1,627
- Transfer - 225
- LNSR - 18,370
- GO NOW - 2,556





Total Boardings

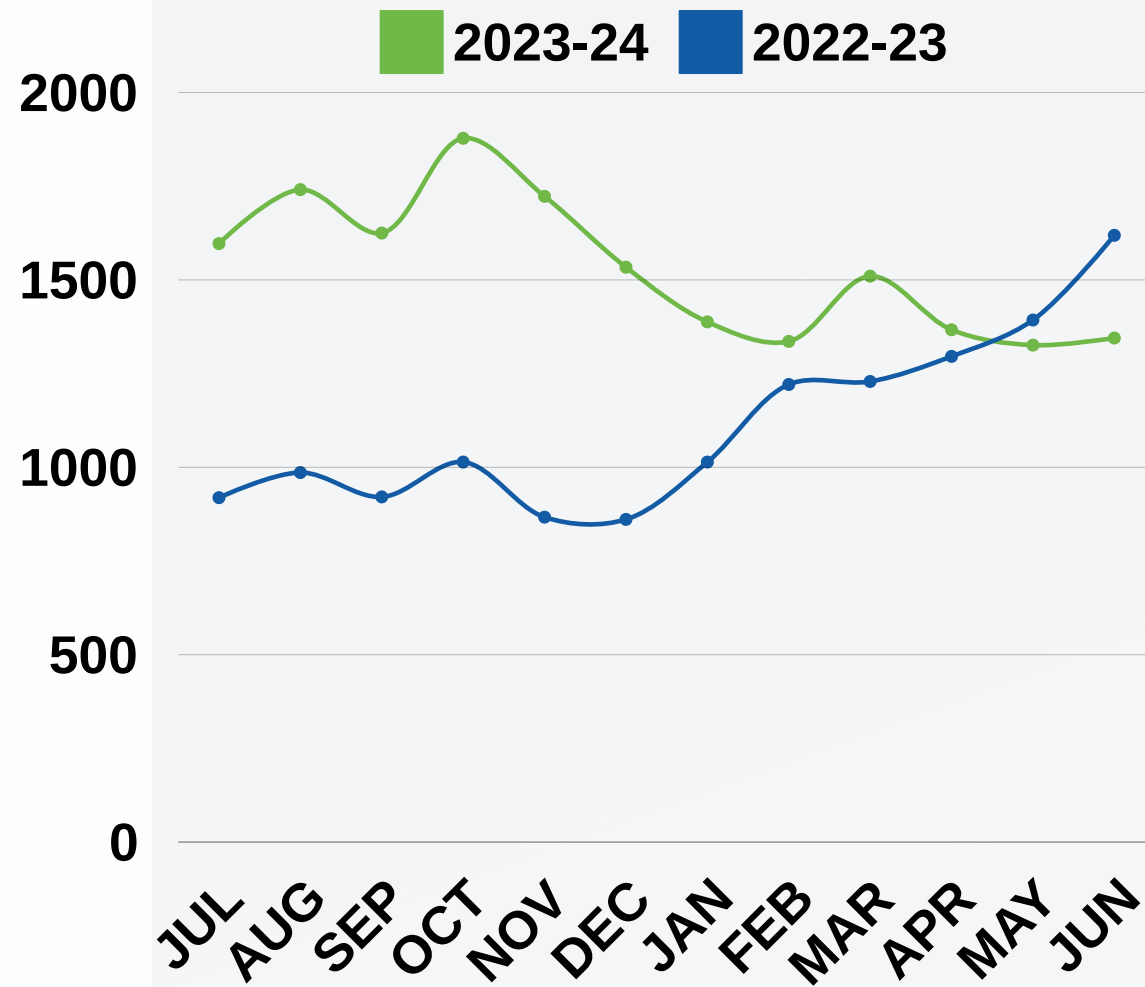


Boardings
 FY 2023-24 = 117,470
 FY 2022-23 = 84,992
 FY 2021-22 = 75,596
 FY 2018-19 = 117,456

Difference +32,478
FY 24 Increase of 38.2%
Over FY 23



Premium Services



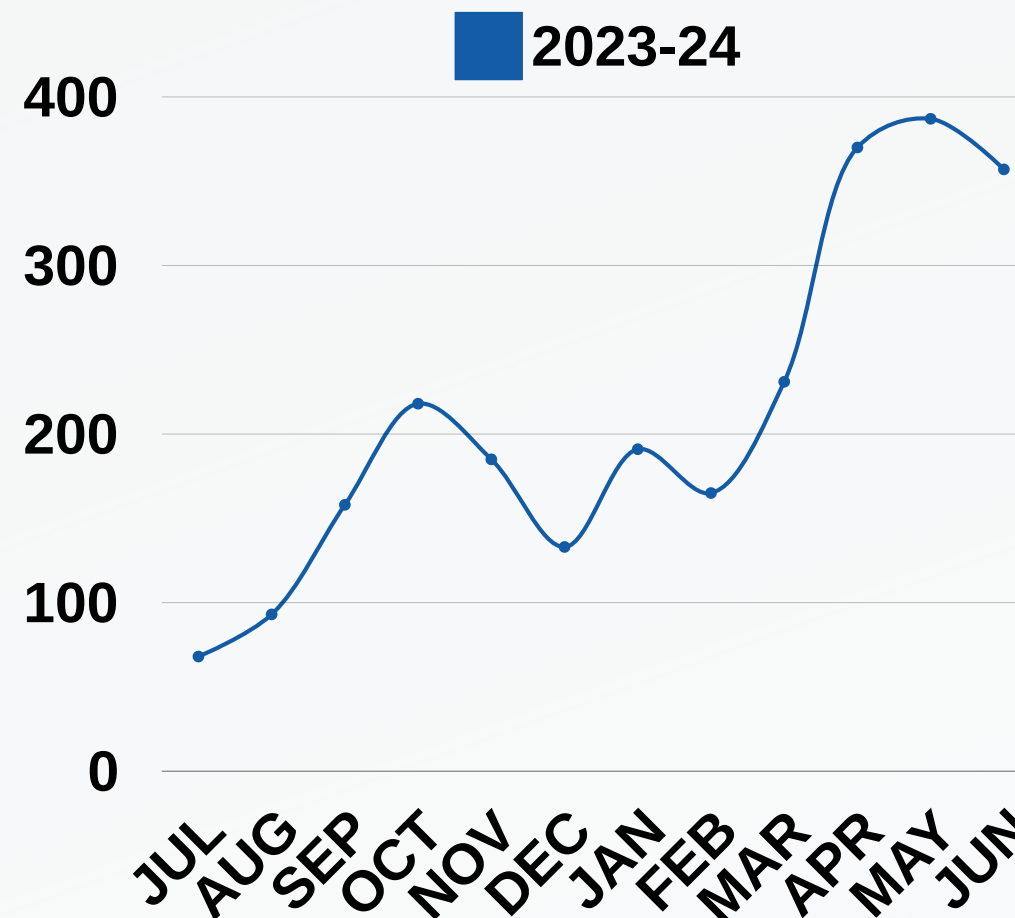
LNSR Boardings

FY 2023-24 = 18,370

FY 2022-23 = 11,600

Difference +6,770

FY 24 Increase of 58.3%



GO NOW Boardings

FY 2023-24 = 2,556





OUTREACH EFFORTS



EVENTS IN Q4

- Neighborhood Council Meetings
- Swap Meet Justice
- School Resource Events - RJ Frank & EP Foster
- Oxnard College Family Fest

UPCOMING HIGHLIGHTS

New Revenue Service Vehicles



BraunAbility Van
Ford Transit
EV Ioniq5

Flexible Services Transition



Adjustment &
Improving
Service Delivery



Safe Rides



SAFE RIDES
Morning & Night Transportation



Launch of
Sunrise Safe
Rides
Hours 4:30 AM to
7 AM



THANK YOU

QUESTIONS or COMMENTS?

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