

OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

September 4, 2024



GCTD July 2024 K.P.I.

Key Performance Indicators



TOTAL REVENUE MILES	162,387
TOTAL ROADCALLS	26
MAJOR ROADCALLS TOTAL	16
OTHER ROADCALLS TOTAL	10
MECHANIC DISPATCHED ROADCALLS	10
TOTAL BUS TRADES	30
SERVICE INTERRUPTIONS	14
BUSES TOWED	2

MILES BETWEEN MAJOR ROADCALLS	10,149
MILES BETWEEN OTHER ROADCALLS	16,239
MBRC	6,246

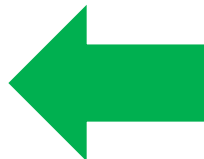
7,500 Miles Goal



MBRC = Miles Between Road-calls

Customer Service Interruptions	14
Miles Between Customer Service Interrupt	11599.1

Customer Service Interruptions are delays to GCTD customers of 5 minutes or more



10,000 Miles Goal



Preventive Maintenance

Bus #	Previous Hub	Current Hub	Difference	On Time	Date Completed
3501	33029	37800	4771	Yes	8/1/2024
4075	14513	19240	4727	Yes	8/2/2024
4058	184163	188799	4636	Yes	8/5/2024
3503	59931	64862	4931	Yes	8/5/2024
4053	174648	179486	4838	Yes	8/5/2024
4046	118508	123190	4682	Yes	8/7/2024
4025	176498	180817	4319	Yes	8/7/2024
4077	32507	37546	5039	No	8/8/2024
4068	81980	86964	4984	Yes	8/9/2024
4030	1214	5776	4562	Yes	8/10/2024
4056	231746	236693	4947	Yes	8/10/2024
4070	84872	89680	4808	Yes	8/11/2024
3505	239425	244285	4860	Yes	8/12/2024
4043	51290	55985	4695	Yes	8/13/2024
3511	99450	104104	4654	Yes	8/13/2024
4036	26189	30917	4728	Yes	8/13/2024
4061	43333	48063	4730	Yes	8/14/2024
4047	107403	112276	4873	Yes	8/15/2024
3507	350725	355288	4563	Yes	8/15/2024
4066	81301	85947	4646	Yes	8/16/2024
3504	298105	302639	4534	Yes	8/17/2024
4048	7794	12441	4647	Yes	8/17/2024
4065	125648	130272	4624	Yes	8/20/2024
4051	80637	85029	4392	Yes	8/20/2024
4055	151199	155600	4401	Yes	8/21/2024
4052	122739	127401	4662	Yes	8/22/2024
4071	87265	92006	4741	Yes	8/22/2024
3516	139594	144206	4612	Yes	8/23/2024
4067	85922	90848	4926	Yes	8/23/2024
4054	298191	302893	4702	Yes	8/25/2024
4064	131142	135125	3983	Yes	8/25/2024
4076	37331	42083	4752	Yes	8/26/2024
4074	14588	19041	4453	Yes	8/27/2024

- 33 Buses Serviced
- No late services late by FTA or CHP guidelines
- 1 service late by GCTD standards. 39 miles late



Great job by maintenance staff in keeping on track with scheduled maintenance

GCTD Operations K.P.I. July 2024

Key Performance Indicators



Missed service 190.2 miles
Boarding: 267,018
Revenue Miles : 162,387



On Time Performance: **88.7%**



90% goal

Missed Service: **0.001%**



Less than 1% goal

Preventable Accidents: **1**

1 per 100,000 miles goal

Customer Contacts: **10**

1 per 10,000 Boardings



C.T.A. Conference Employee Raffle

CALIFORNIA TRANSIT ASSOCIATION'S 59TH ANNUAL FALL CONFERENCE & EXPO

CONNECTING US

California Transit
Association



NOVEMBER 20-22, 2024
SAN JOSE
CONVENTION CENTER

GCTD will be providing the opportunity for two (2) GCTD represented employees to attend the California Transit Association's 59th Annual Fall Expo and Convention.



5 New Buses

GILLIG



QUESTIONS?