

# OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

February 5, 2025



# Operations & Maintenance



## Operations

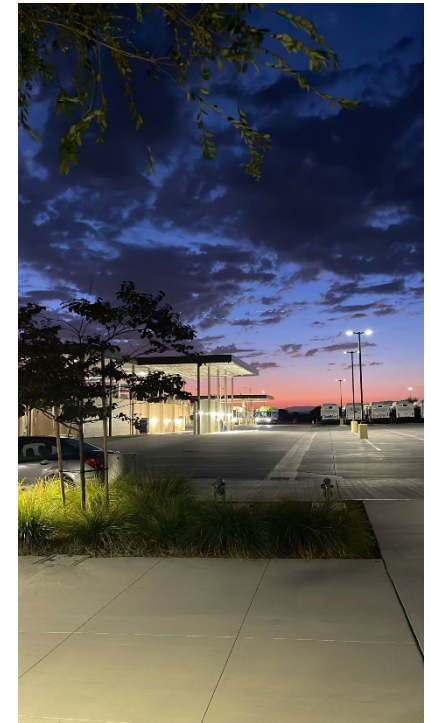
- (126) Fixed Bus Operators
- (35) Demand Response Bus Operators
- (10) Operations Supervisors
- (7) Reservationist / Dispatcher
- (3) Safety & Training Supervisors
- (1) Assistant Operations Manager
- (1) Operations Manager (Fixed Route)
- (1) Operations Manager (Demand Response)
- (1) Operations & Maintenance Management Coordinator

## Maintenance

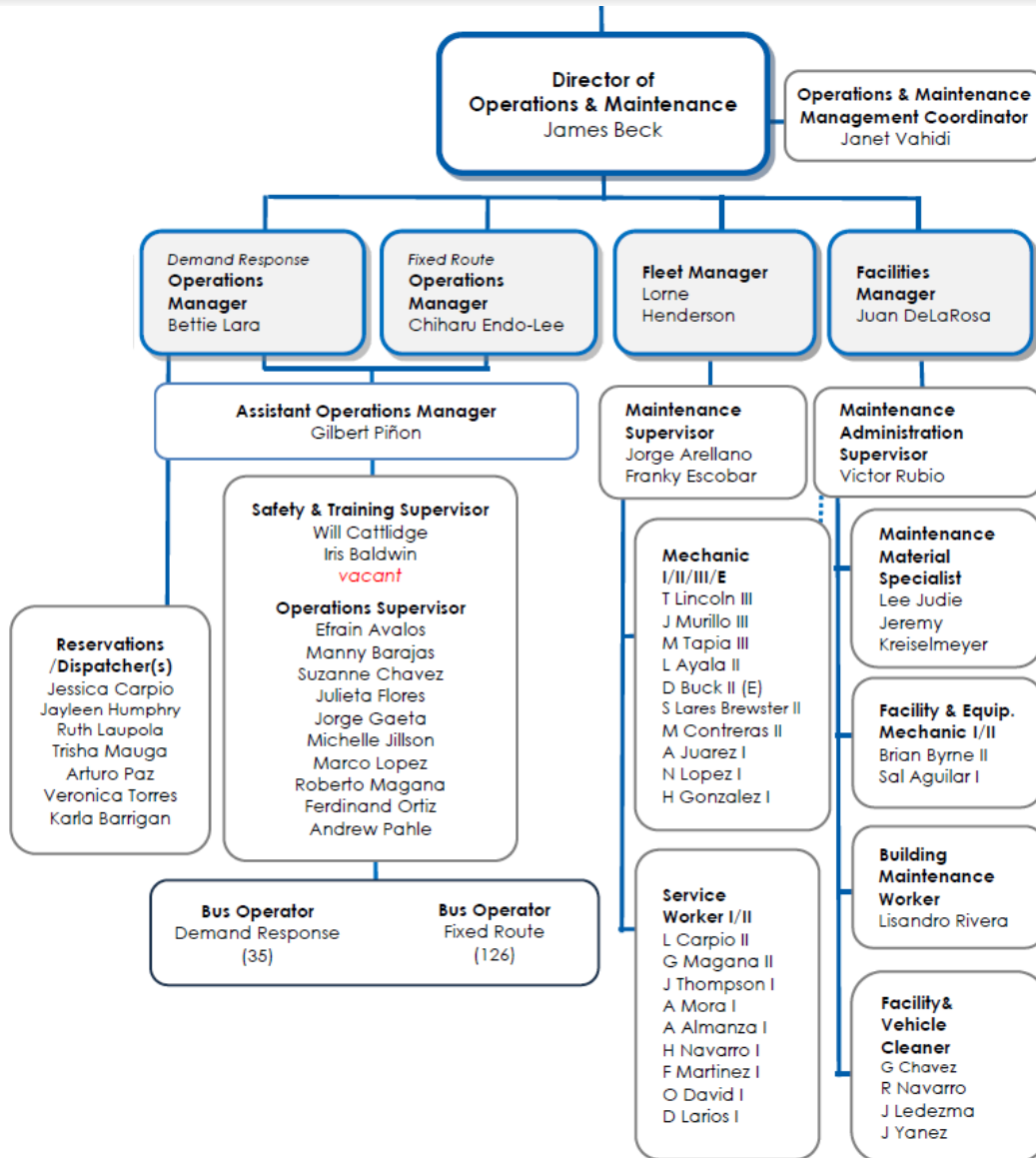
- (10) Mechanics
- (9) Service Workers
- (2) Maintenance Supervisors
- (1) Maintenance Admin Supervisor
- (9) Service Workers
- (1) Fleet Manager

## Facilities

- (2) Facility Mechanic
- (1) Building Maintenance Worker
- (3) Maintenance Material Specialist
- (4) Facility & Vehicle Cleaners
- (1) Facility Manager



# Operations & Maintenance



*Serving, Moving, and Connecting People to Opportunity - One Ride at a Time.*

- Operations and Maintenance staff are on site from 3:30 AM past Midnight daily.
- Fixed Route covers 35,000+ miles of service weekly.
- In 2024 Fixed Route delivered over 3.5 million trips to the communities we serve.
- Demand Response service delivers 117,000+ trips per year to our most vulnerable community members.



# GCTD December 2024 K.P.I. Key Performance Indicators



TOTAL REVENUE MILES	168,349
TOTAL ROADCALLS	31
MAJOR ROADCALLS TOTAL	18
OTHER ROADCALLS TOTAL	7
MECHANIC DISPATCHED ROADCALLS	11
TOTAL BUS TRADES	25
SERVICE INTERRUPTIONS	11
BUSES TOWED	1

Customer Service Interruptions	11
Miles Between Customer Service Interrupt	15304.5

MILES BETWEEN MAJOR ROADCALLS	9,353
MILES BETWEEN OTHER ROADCALLS	24,050
<b>MBRC</b>	<b>5,431</b>

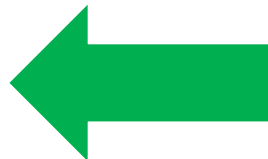
**7,500 Miles Goal**



**MBRC = Miles Between Road-calls**

**Customer Service Interruptions** are delays to GCTD customers of 5 minutes or more

**10,000 Miles Goal**



# GCTD December 2024 K.P.I. Key Performance Indicators



Bus #	Current Hub	Difference	On Time	Date Completed
3502	19305	4953	Yes	12/16/2024
3503	13870	-55714	yes	12/13/2024
3504	14233	5250	No	12/10/2024
3506	330845	4966	Yes	12/13/2024
3507	368549	4652	Yes	12/21/2024
3508	16752	4838	Yes	12/28/2024
3510	40258	4994	Yes	12/17/2024
3511	113881	4967	Yes	12/2/2024
3512	328890	4987	Yes	12/13/2024
4025	185813	4996	Yes	12/2/2024
4038	139798	4796	Yes	12/20/2024
4045	70690	4698	Yes	12/6/2024
4046	23	4692	Yes	12/12/2024
4047	126342	4916	Yes	12/18/2024
4048	6823	4887	Yes	12/24/2024
4049	34200	5119	No	12/5/2024
4050	89665	5166	No	12/8/2024
4051	99508	4982	Yes	12/18/2024
4053	193792	5351	No	12/18/2024
4056	251383	4956	Yes	12/7/2024
4057	330468	4970	Yes	12/5/2024
4061	61889	4743	Yes	12/23/2024
4062	130213	4633	Yes	12/3/2024
4064	144921	4997	Yes	12/4/2024
4068	101433	5230	No	12/5/2024
4069	9410	5082	No	12/15/2024
4070	104226	4953	Yes	12/3/2024
4071	106370	4827	Yes	12/18/2024
4073	74084	5363	No	12/4/2024
4074	32738	4800	Yes	12/26/2024
4075	38000	4562	Yes	12/23/2024
4077	52016	5092	No	12/19/2024
4078	58375	4967	Yes	12/27/2024
4079	9480	4956	Yes	12/10/2024
4080	9414	4934	Yes	12/14/2024
4082	5258	5258	Yes	12/1/2024

- 36 Buses Serviced
- No late services late by FTA or CHP guidelines
- 8 services late by GCTD standards.



Great job by maintenance staff in keeping on track with scheduled maintenance

# 2024 GCTD Operations K.P.I. Key Performance Indicators



	Non Preventable	Preventable	Undetermined
Jan	5	3	
Feb	3	3	1
Mar	4	3	
Apr	6	1	
May	4	7	
Jun	3	0	
Jul	2	1	
Aug	4	4	
Sep	2	2	
Oct	2	3	1
Nov	5	2	
Dec	6	4	
<b>Total:</b>	<b>46</b>	<b>33</b>	<b>2</b>

## 4. Missed Service - Goal is less than 1%



## 2. On Time Performance - Our Goal is more than 90%.



## Maintenance Projects:

- Hydrogen Fueling Station
- Facility Camera System Bus
- New Hydrogen Buses (Specifications)
- Solar Project
- Electric Vehicle Charging Stations
- Paperless Documentation

# Oxnard City CNG Fueling



- Oxnard City continues to ramp up CNG fueling at GCTD.
- January 2025 saw a 28% increase in volume (4000+ GGE of CNG).
- Oxnard city is being charged the same rate as they were paying (cost at Patton Court) but is saving a tremendous amount of funds on staff time.



QUESTIONS?