

ITEM 13

FY2024-25 2ND QUARTER FIXED ROUTE AND DEMAND RESPONSE SERVICE REPORT

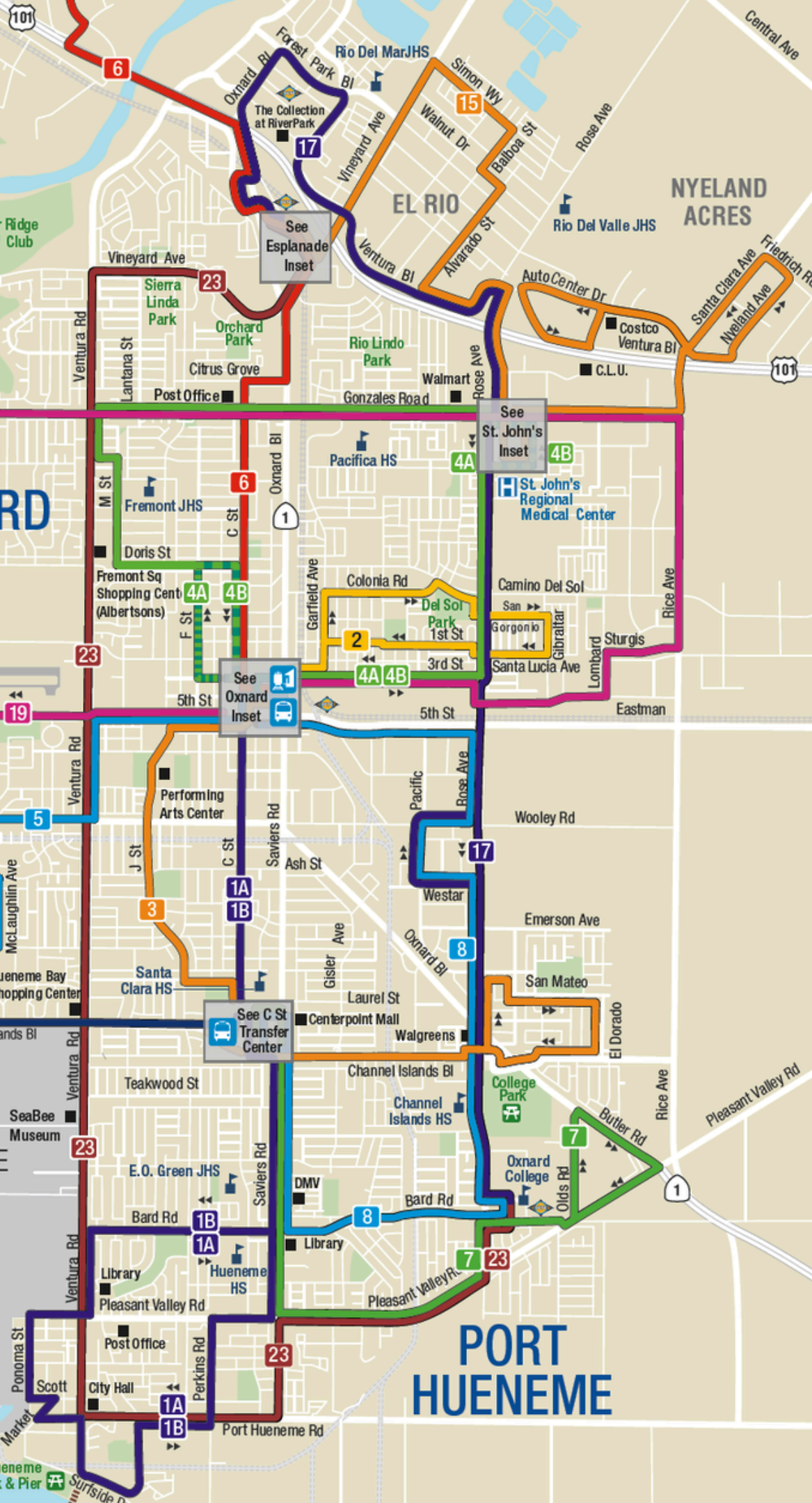
Presenters:

Austin Novstrup, Planning Manager

Robbie Lucio, Mobility Management Coordinator

February 5, 2025



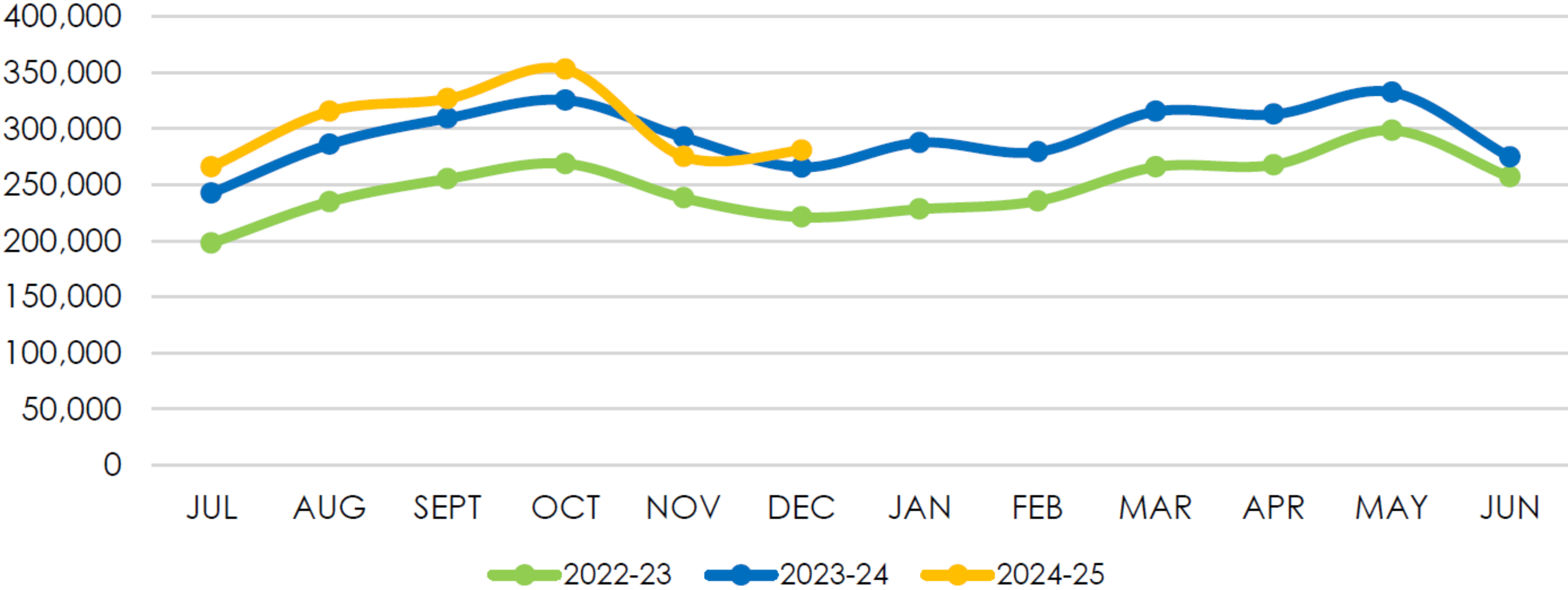


Fixed Route Trends

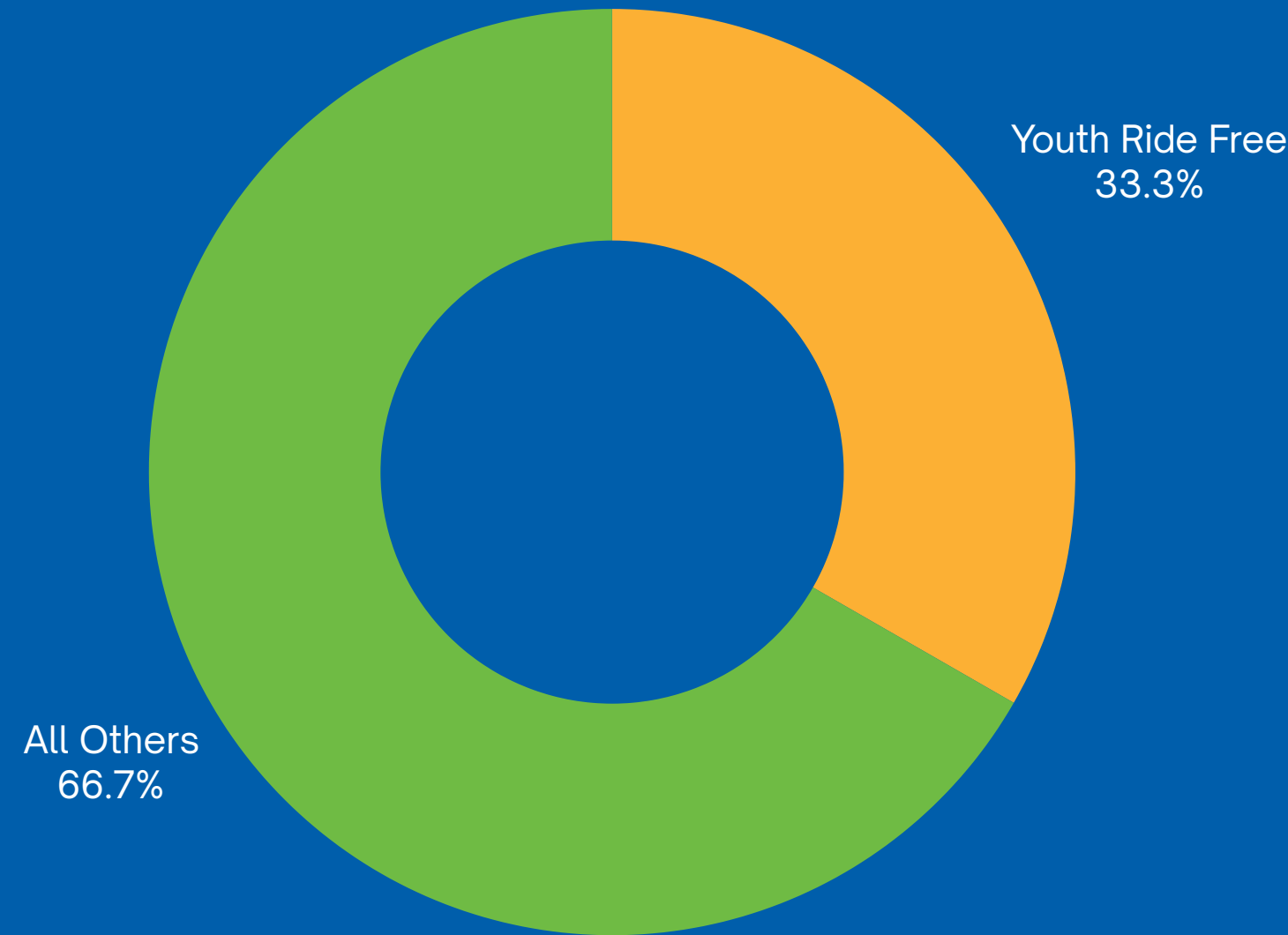
- Overall Ridership increased by 2.8% year over year.
- Ontime Performance increased to 82% this year from 80% last year.
- 19% increase in ridership on routes 17 & 23.
- Fare Revenue increased 15%.
- Weekend service reductions resulted in higher productivity but lower weekend ridership on affected routes.
- 8 out of 16 routes meet or exceed the minimum service standard for passengers per hour.

Monthly Ridership

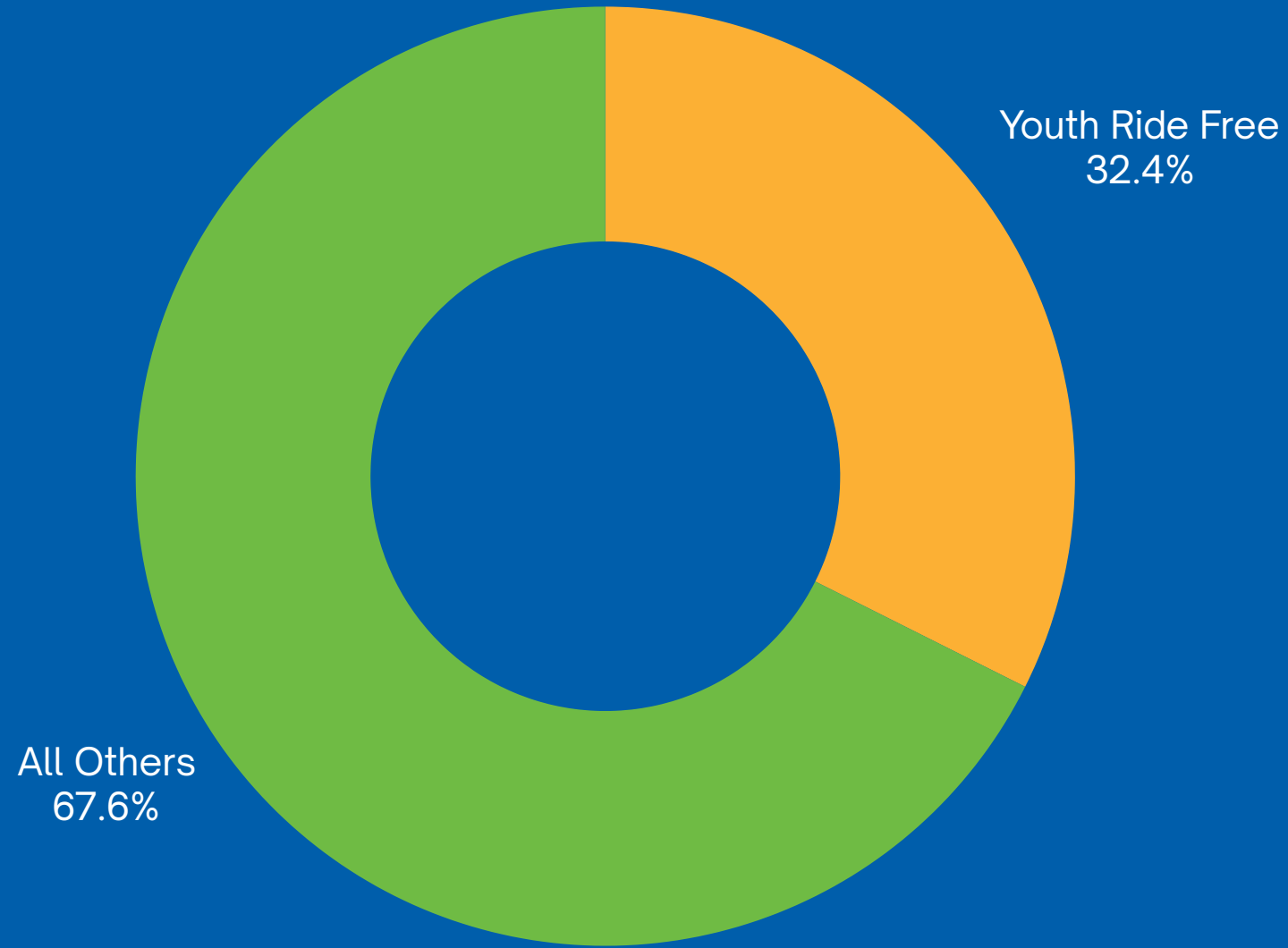
Monthly Fixed Route Ridership



YOUTH RIDE FREE RIDERSHIP



FY25



FY24

GO ACCESS



SAFE RIDES

Morning & Night Transportation

GO NOW

ON DEMAND RIDES

A SERVICE PROVIDED BY GOLD COAST TRANSIT

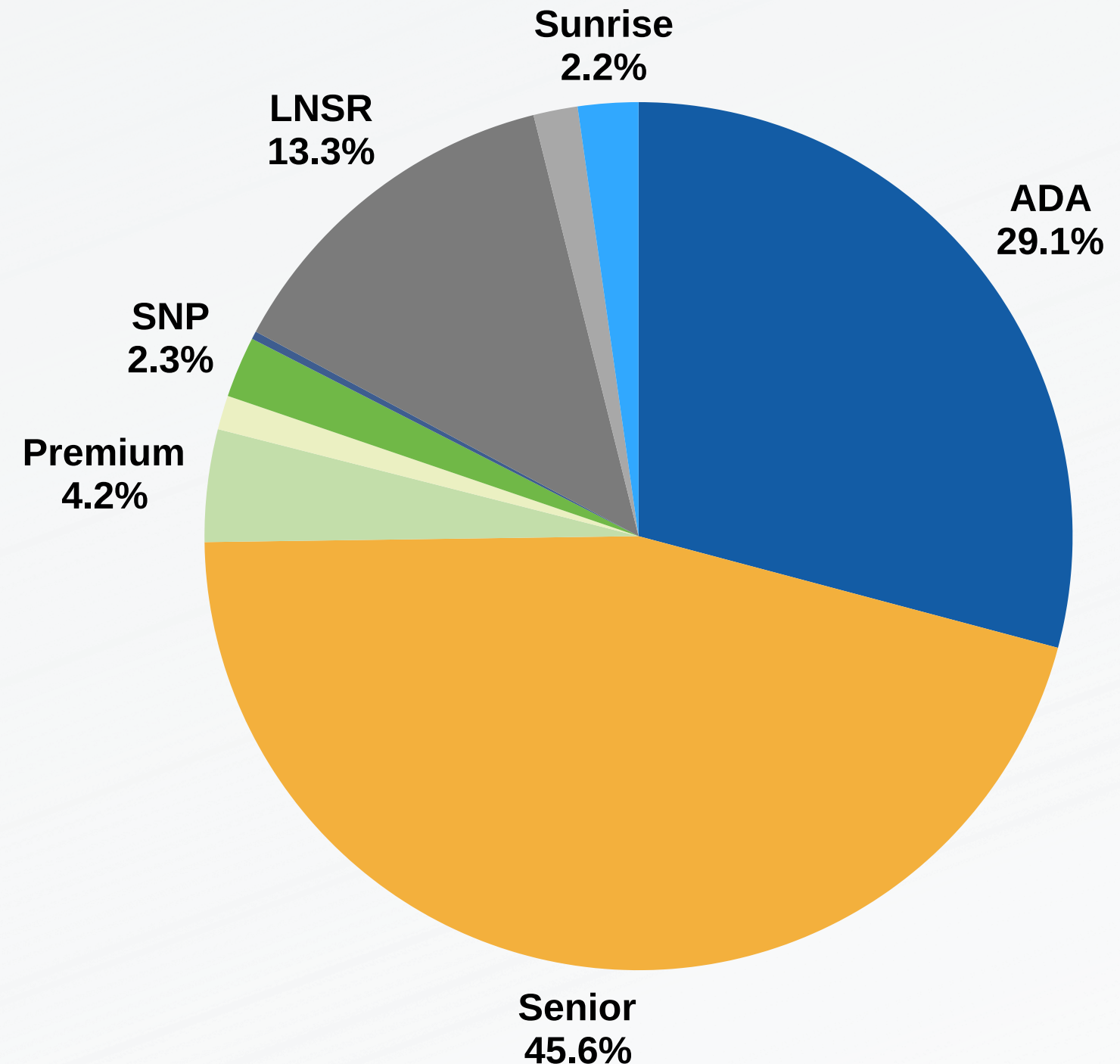


Flexible Services

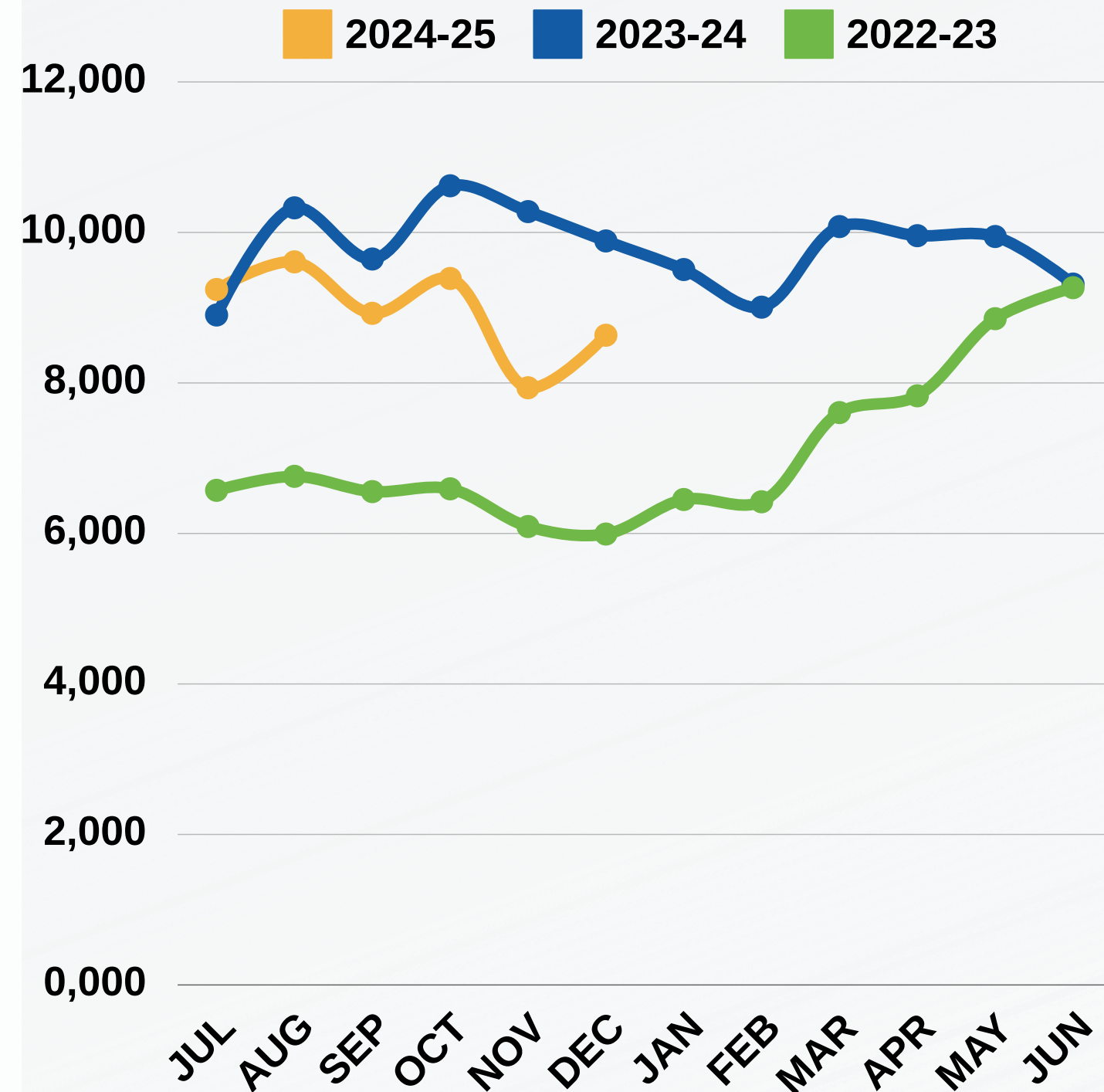
2nd Quarter Ridership

2nd Quarter By Program

- ADA - 7,568
- Senior - 11,845
- Premium - 1,086
- Zones - 330
- SNP - 591
- Transfer - 77
- LNSR - 3,451
- GO NOW - 427
- Sunrise - 583



Total Boardings

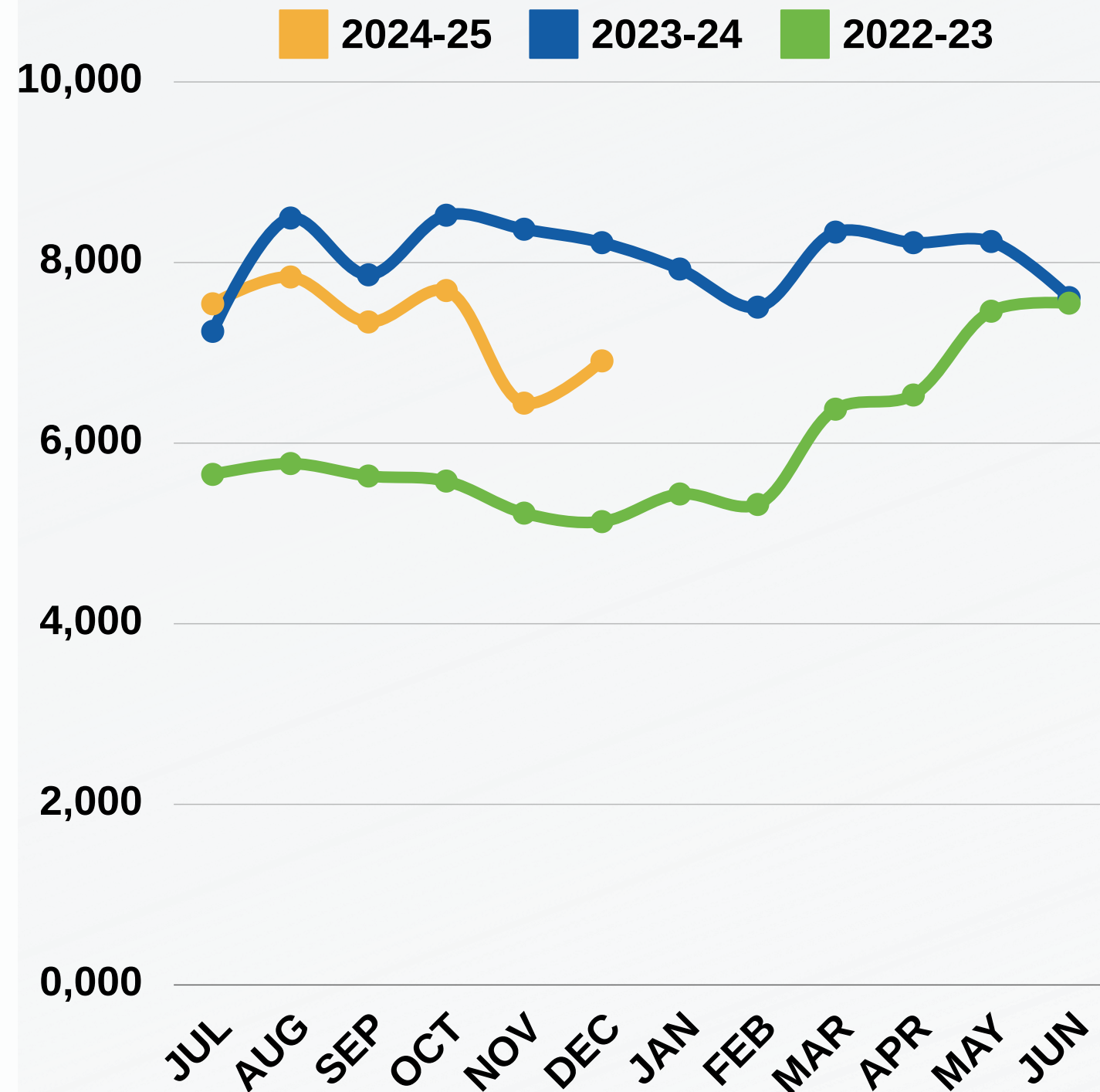


Boardings
 FY Q2' 24-25 = 25,958
 FY Q2' 23-24 = 30,784
 FY Q2' 22-23 = 18,677

**FY Q2' 25 Decrease of 15.9%
 Over FY Q2' 24**



GO ACCESS



Boardings

FY Q2' 24-25 = 21,044

FY Q2' 23-24 = 25,113

FY Q2' 22-23 = 15,936

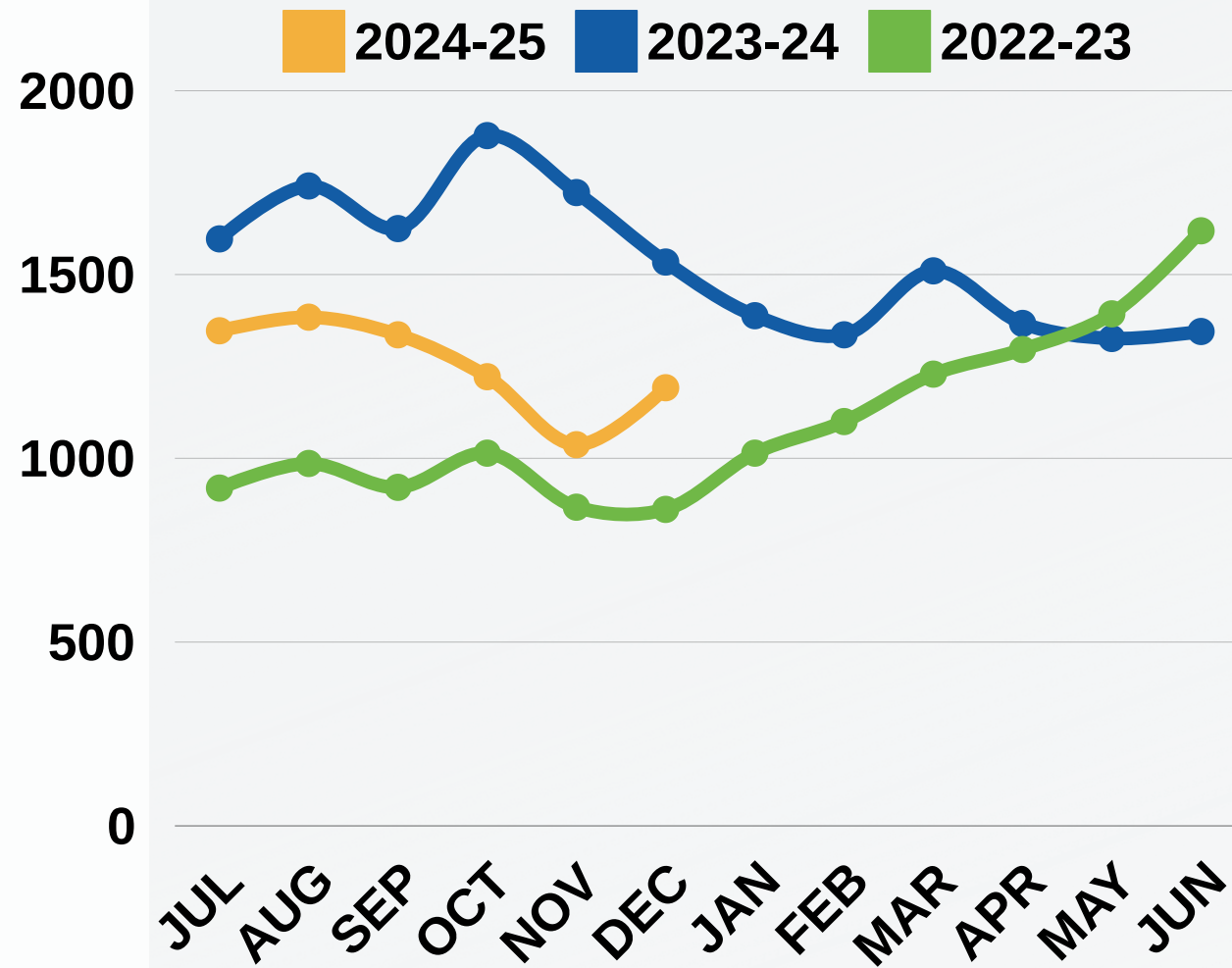
FY Q2' 25 Decrease of

16.2%

Over FY Q2' 24



Safe Rides



LNSR Boardings

FY Q2' 24-25 = 3,451

FY Q2' 23-24 = 5,135

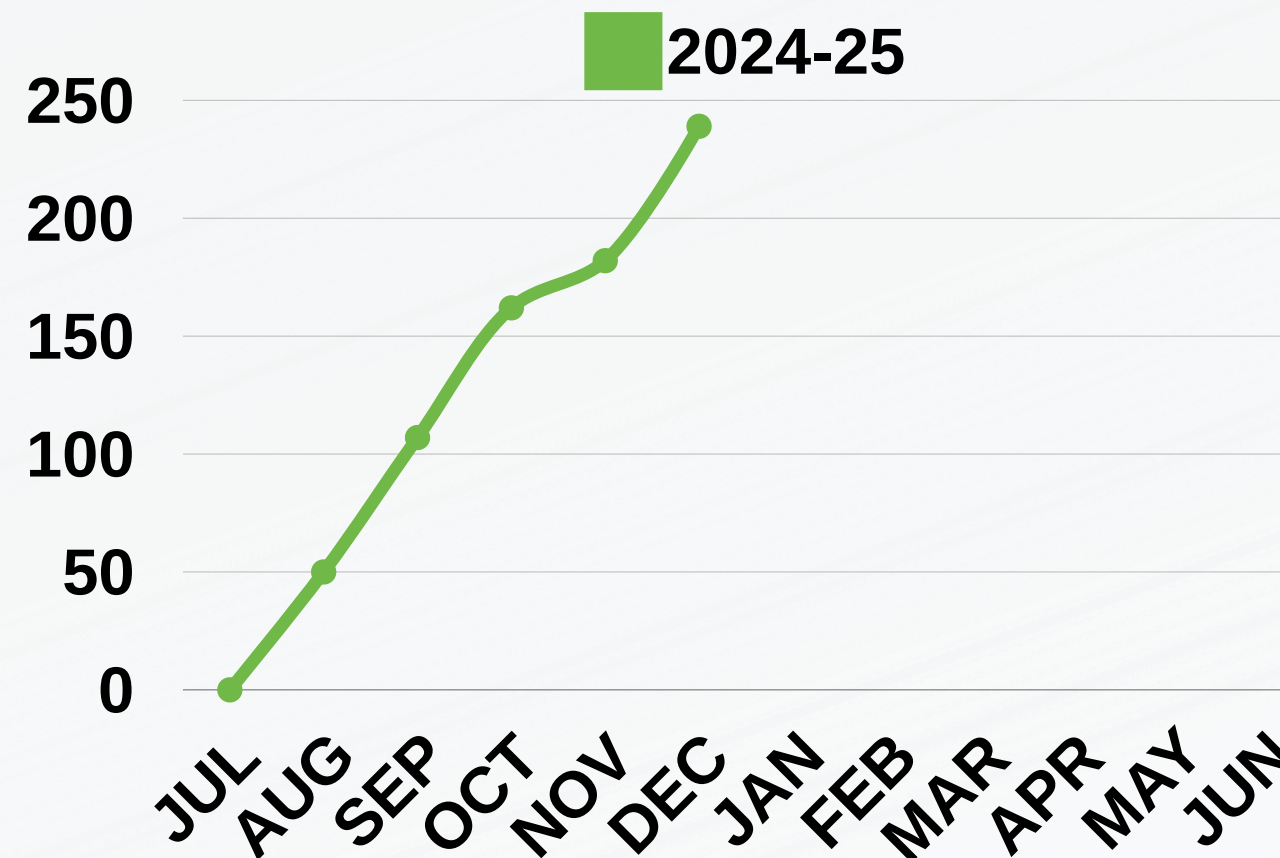
FY Q2' 22-23 = 2,742

FY 25 Decrease of 32.8%

Sunrise Boardings

FY Q2' 24-25 = 583

New Pilot July 2024





OUTREACH EFFORTS



EVENTS IN Q2

- Touch-A-Truck
- Fresh Air Fair
- Youth Justice Job & Resource Fair
- Swap Meet Justice
- B&G Club Youth Presentation
- Oxnard Holiday Parade
- Winter Family Resource Fair

HIGHLIGHTS IN Q2

- EV Ioniq's in Revenue Service
- Flexible Services First Full Quarter



THANK YOU

QUESTIONS or COMMENTS?

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