

OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

March 5, 2025



GCTD January 2025 K.P.I. Key Performance Indicators



TOTAL REVENUE MILES	156,735
TOTAL ROADCALLS	29
MAJOR ROADCALLS TOTAL	17
OTHER ROADCALLS TOTAL	12
MECHANIC DISPATCHED ROADCALLS	10
TOTAL BUS TRADES	31
SERVICE INTERRUPTIONS	13
BUSES TOWED	2

MILES BETWEEN MAJOR ROADCALLS	9,220
MILES BETWEEN OTHER ROADCALLS	13,061
MBRC	5,405

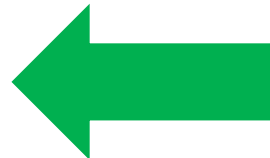
7,500 Miles Goal



MBRC = Miles Between Road-calls

Customer Service Interruptions are delays to GCTD customers of 5 minutes or more

Customer Service Interruptions	13
Miles Between Customer Service Interruptions	12056.5



10,000 Miles Goal

GCTD January 2025 K.P.I. Key Performance Indicators



Bus #	Previous Hub	Current Hub	Difference	On Time	Date Completed
3500	67715	72680	4965	Yes	1/28/2025
3501	47063	51797	4734	Yes	1/11/2025
3509	326932	331972	5040	No	1/23/2025
3511	113981	118883	4902	Yes	1/26/2025
3512	328890	334046	5156	No	1/31/2025
3516	149129	153270	4141		1/6/2025
4025	185913	190822	4909	Yes	1/30/2025
4036	40710	45544	4834	Yes	1/19/2025
4043	65761	70728	4967	Yes	1/27/2025
4045	70690	75459	4769	Yes	1/15/2025
4049	34200	39348	5148	No	1/24/2025
4050	89665	94863	5198	No	1/27/2025
4052	137120	142112	4992	Yes	1/31/2025
4054	303893	308516	4623	Yes	1/6/2025
4055	165668	170504	4836	Yes	1/12/2025
4056	251383	256529	5146	Yes	1/25/2025
4058	193168	197342	4174	Yes	1/4/2025
4059	41034	45901	4867	Yes	1/12/2025
4060	11400	15868	4468	Yes	1/23/2025
4062	130213	135207	4994	Yes	1/18/2025
4063	8550	13531	4981	Yes	1/14/2025
4064	144981	150014	5033	No	1/18/2025
4065	134931	139735	4804	Yes	1/19/2025
4067	102505	107109	4604	Yes	1/4/2025
4068	101433	105451	4018	Yes	1/10/2025
4069	9410	14478	5068	No	1/29/2024
4070	104226	108339	4113	Yes	1/5/2025
4072	91350	95721	4371	Yes	1/14/2025
4073	74084	79033	4949	Yes	1/22/2025
4076	51863	56646	4783	Yes	1/10/2025
4079	9480	14700	5220	No	1/17/2025
4080	9414	14379	4965	Yes	1/29/2025
4082	5258	9906	4648	Yes	1/11/2025

- 33 Buses Serviced
- No late services late by FTA or CHP guidelines
- 7 services late by GCTD standards.



Great job by maintenance staff in keeping on track with scheduled maintenance

GCTD Operations K.P.I. Key Performance Indicators



Missed service: 151 miles
Boarding: 278,663
Revenue Miles : 156,734 miles

On Time Performance: **86.3%**



90% goal

Missed Service: **0.001%**



Less than 1% goal

Preventable Accidents: **4**

1 per 100,000 miles goal

Customer Contacts: **2**

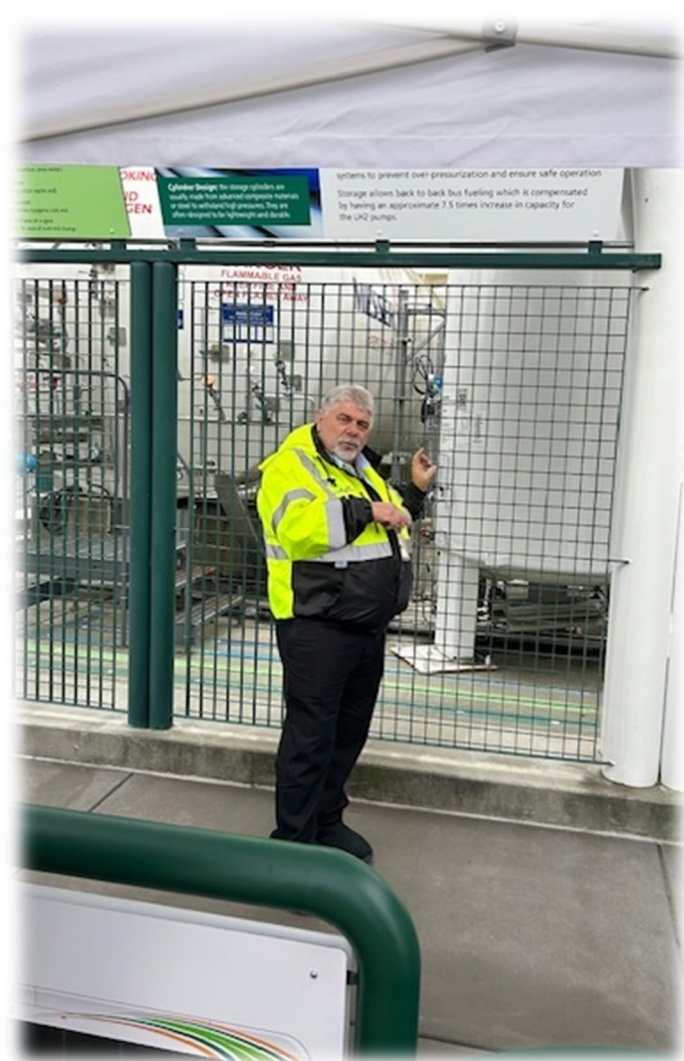
1 per 10,000 Boardings

California Hydrogen Business Council: Fuel Cell Workshop



Transit industry leaders in fuel-cell deployment: AC Transit / Omnitrans / Sunline transit / Santa Cruz

California Hydrogen Business Council: Fuel Cell Workshop



New Flyer Bus Manufacturer: Bus Build and Tour



New Flyer Bus Manufacturer: Bus Build and Tour



New "Fastfare" Fareboxes



New Fareboxes have Arrived!

Odyssey
Farebox



VS



NEW!
Fastfare
Farebox

New Look

Same Function



GCTD is participating in a countywide project to replace our aging fare collection equipment.

These fareboxes have a new look but are designed and programmed to function just like the Odyssey fareboxes.

Please, direct any questions or concerns to your supervisor or reach out to planning.



Oxnard City CNG Fueling



- Oxnard City continues to ramp up CNG fueling at GCTD.
- February 2025 saw 20 % increase (5000+ GGE of CNG).
- Oxnard city is being charged the same rate as they were paying (cost at Patton Court) but is saving a tremendous amount of funds on staff time.

QUESTIONS?